Opioid Stewardship Program (OSP) Implementation



Emergency Department OSP Assessment

acilit	y Name:	CCN: A	ssessment D	ate:	Complet	ted by:		
OSP in Disease Health	with your department leadership team to complete your facility. This OSP implementation assessment e Control and Prevention (CDC), Department of Hed care Improvement (IHI), and state government rec rm is complete, please go online and enter your and	is supported by published alth and Human Services (ommendations. Select the	l evidence and HHS), the Join	l best practice t Commission	es including, b n, National Qu	out not limited Iality Forum (I	l to, the Cent NQF), Institut	ers for te for
	Assessment Item	s		Not implemented/ no plan	Plan to implement/no start date set	Plan to implement/ start date set	In place less than 6 months	In place 6 months or more
A. Co	ommitment							
1.	The emergency department (ED) has presence w stewardship initiatives. ⁱ	ithin your organization's o	opioid					
2.	The ED has a workflow that requires Prescription review prior to prescribing opioids. ii	Drug Monitoring Progran	n (PDMP)					
3.	The ED provides treatment for opioid withdrawa	l. ⁱⁱⁱ						
В. Ас	tion							
4.	The electronic health record (EHR) has embedded morphine milligram equivalent [MME] >50 per disconcomitant use of benzodiazepines and opioids drug events [ADEs] related to opioids, naloxone per disconcernic processes and opioids and opioids are processes as a second processes and opioids are processes as a second processes are processes as a second pro	ay at time of discharge, th , patients at higher risk fo	ne or adverse					
5.	The ED offers alternatives to opioids (ALTO) for p treatment for identified diagnoses (e.g., ED proto renal colic, musculoskeletal pain, lower back pair dislocation).	ocols with use of non-opic	oids for					
6.	The ED has an established method to identify pat disorder (OUD) treatment (e.g., opioid risk tool, s Clinical Opiate Withdrawal [COW] scale).vi							

Assessment Items		Plan to implement/no start date set	Plan to implement/ start date set	In place less than 6 months	In place 6 months or more
7. The ED refers for medication-assisted treatment (MAT)/substance use disorder treatment (i.e., buprenorphine or methadone in combination with behavioral health therapies). vii					
C. Track and Report					
8. The ED incorporates, tracks, and trends naloxone discharge prescribing. viii					
9. The ED tracks and trends opioid quality measures on a dashboard that is shared with interdisciplinary teams (e.g., MME prescribing, naloxone administration, coprescribing with benzodiazepines). ix					
D. Education and Expertise					
10. The ED provides staff and providers with ongoing education and training to improve:a. pain assessment.					
b. pain management.					
c. the safe use of opioids based upon clinical need.					
d. use of expert consultation. ^x					
11. The ED provides education to patients/caregivers regarding:a. risks/benefits of opioid therapy.					
b. alternatives to opioids.					
c. naloxone administration. ^{xi}					

Open Response:				
	What do you believe is going well in your organization related to opioid stewardship (please provide any tools you are using)?			
2.	What are some of the barriers you are facing with your opioid stewardship?			
3.	What are your organizational goals surrounding opioid stewardship?			

This material was prepared by Health Services Advisory Group, the Medicare Quality Innovation Network-Quality Improvement Organization for Arizona and California, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. Publication No. QN-12SOW-XC-08052020-03

- i Rationale: Leadership engagement in the oversight of pain management supports safe and effective practice and sustainable improvements across the system involved in pain assessment, management, and opioid prescribing.
 - Reference: https://www.jointcommission.org/assets/1/18/R3 Report Issue 11 Pain Assessment 2 11 19 REV.pdf
 - https://store.qualityforum.org/products/national-quality-partners-playbook%E2%84%A2-opioid-stewardship
- Rationale: Clinicians should review the patient's history of controlled substance prescriptions through PDMP review to determine whether the patient is receiving opioid dosages or dangerous combinations that put him or her at high risk for overdose (>90 MME, combinations of opioids and Benzodiazepines). EHRs should integrate PDMPs to eliminate barriers to accessing PDMP data, especially when these data points are mandated.

Reference: https://www.azdhs.gov/documents/audiences/clinicians/clinical-guidelines-recommendations/prescribing-guidelines/hospital-discharge-opioids.pdf

- https://www.azdhs.gov/documents/audiences/clinicians/clinical-guidelines-recommendations/prescribing-guidelines/az-opioid-prescribing-guidelines.pdf
- https://www.mbc.ca.gov/licensees/prescribing/pain_guidelines.pdf
- https://www.cdc.gov/mmwr/volumes/65/rr/pdfs/rr6501e1.pdf
- https://www.hhs.gov/sites/default/files/pain-mgmt-best-practices-draft-final-report-05062019.pdf
- https://store.qualityforum.org/products/national-quality-partners-playbook%E2%84%A2-opioid-stewardship
- Rationale: Research shows that a combination of medication and therapy can successfully treat these disorders, and for some people struggling with addiction, MAT can help sustain recovery.

Reference: https://www.samhsa.gov/medication-assisted-treatment/treatment

- https://store.qualityforum.org/products/national-quality-partners-playbook%E2%84%A2-opioid-stewardship
- https://www.chcf.org/publication/pay-mat-emergency-department/
- iv **Rationale:** EHR templates and fields should be incorporated in the clinical workflow and auto-populated to the extent possible to facilitate consistent use and to support standards of practice.

Reference: https://www.healthit.gov/sites/default/files/2018-12/CDSSession.pdf

- https://store.qualityforum.org/products/national-quality-partners-playbook%E2%84%A2-opioid-stewardship
- https://www.azdhs.gov/documents/audiences/clinicians/clinical-guidelines-recommendations/prescribing-guidelines/hospital-discharge-opioids.pdf
- http://www.calquality.org/storage/documents/Toolkits/AcceleratingOpioidSafety Ambulatory Care Toolkit.pdf
- v Rationale: ALTO is an evidence-based multi-modal non-opioid approach for the management of acute and chronic pain for specific conditions as well as opioid addiction and abuse. Nonpharmacologic and nonopioid therapies are preferred for chronic pain.

Reference: https://smhs.gwu.edu/urgentmatters/content/alternatives-opioids-pain-management-ed

- $\quad \underline{https://www.cdc.gov/drugoverdose/pdf/prescribing/CDC-DUIP-QualityImprovementAndCareCoordination-508.pdf}$
- https://store.qualityforum.org/products/national-quality-partners-playbook%E2%84%A2-opioid-stewardship
- https://www.azdhs.gov/documents/audiences/clinicians/clinical-guidelines-recommendations/prescribing-guidelines/az-opioid-prescribing-guidelines.pdf
- https://www.cdph.ca.gov/Documents/Don'tDropYourPatient 9.11.19.pdf#search=Alternatives%20to%20opioids
- https://store.qualityforum.org/products/national-quality-partners-playbook%E2%84%A2-opioid-stewardship
- https://www.azdhs.gov/documents/audiences/clinicians/clinical-guidelines-recommendations/prescribing-guidelines/hospital-discharge-opioids.pdf
- https://www.azdhs.gov/documents/audiences/clinicians/clinical-guidelines-recommendations/prescribing-guidelines/az-opioid-prescribing-guidelines.pdf
- https://www.cdph.ca.gov/Programs/CCDPHP/DCDIC/SACB/Pages/NaloxoneGrantProgram.aspx
- https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4057040/pdf/nihms585966.pdf

- vi Rationale: Risk stratification can aid in determining appropriate treatments for the best clinical outcomes.
 - Reference: https://www.hhs.gov/sites/default/files/pain-mgmt-best-practices-draft-final-report-05062019.pdf
 - https://store.qualityforum.org/products/national-quality-partners-playbook%E2%84%A2-opioid-stewardship
 - https://www.azdhs.gov/documents/audiences/clinicians/clinical-guidelines-recommendations/prescribing-guidelines/hospital-discharge-opioids.pdf
 - https://www.azdhs.gov/documents/audiences/clinicians/clinical-guidelines-recommendations/prescribing-guidelines/az-opioid-prescribing-guidelines.pdf
 - https://www.mbc.ca.gov/Licensees/Prescribing/Pain Guidelines.pdf
 - https://www.cdph.ca.gov/Programs/CCDPHP/DCDIC/SACB/CDPH%20Document%20Library/Prescription%20Drug%20Overdose%20Program/PrescribingGuidelines4.26.
 17Compliant.pdf
- vii **Rationale:** Referral to specialty substance use disorder treatment is recommended for patients with substance use disorder. Access to substance use disorder treatment is variable, and decisions about treatment referrals should take local resources and patient preferences into account.

Reference: <a href="https://store.samhsa.gov/product/Advisory-Sublingual-and-Transmucosal-Buprenorphine-for-Opioid-Use-Disorder-/SMA16-4938?referer=from_search_result_https://www.azdhs.gov/documents/audiences/clinicians/clinical-guidelines-recommendations/prescribing-guidelines/hospital-discharge-opioids.pdf

- https://www.chcf.org/collection/medication-assisted-treatment-for-opioid-use-disorder/
- https://store.qualityforum.org/products/national-quality-partners-playbook%E2%84%A2-opioid-stewardship
- https://www.azdhs.gov/documents/audiences/clinicians/clinical-guidelines-recommendations/prescribing-guidelines/az-opioid-prescribing-guidelines.pdf
- https://www.cdph.ca.gov/Programs/CCDPHP/DCDIC/SACB/Pages/Opioid%20Answers%20pages/Older-Adults-And-Prescription-Opioids.aspx
- viii **Rationale:** The availability of naloxone as well as staff, patient, and family education about its use can mitigate the risks of opioid overdose when factors increase risk, such as history of overdose, history of substance use disorder, higher opioid dosages (>50 MME/day), or concurrent benzodiazepine use.
 - Reference: https://www.cdc.gov/drugoverdose/pdf/prescribing/CDC-DUIP-QualityImprovementAndCareCoordination-508.pdf
- ix **Rationale:** Dashboards measure the extent to which providers adhere to policies and allow providers to see how their patients and their implementation of specific clinical practices compare to their colleagues.

Reference: https://www.cdc.gov/drugoverdose/pdf/prescribing/CDC-DUIP-QualityImprovementAndCareCoordination-508.pdf

- https://store.qualityforum.org/products/national-quality-partners-playbook%E2%84%A2-opioid-stewardship
- https://www.azdhs.gov/documents/audiences/clinicians/clinical-guidelines-recommendations/prescribing-guidelines/hospital-discharge-opioids.pdf
- x **Rationale**: Readily available education and training with a means to verify compliance for staff and providers is best practice and has shown to improve engagement and retention.

Reference: https://www.jointcommission.org/assets/1/18/R3 Report Issue 11 Pain Assessment 2 11 19 REV.pdf

- https://store.qualityforum.org/products/national-quality-partners-playbook%E2%84%A2-opioid-stewardship
- https://www.hhs.gov/sites/default/files/pmtf-final-report-2019-05-23.pdf
- https://www.azdhs.gov/documents/audiences/clinicians/clinical-guidelines-recommendations/prescribing-guidelines/az-opioid-prescribing-guidelines.pdf
- xi **Rationale:** Patient involvement in pain management planning involves information sharing and collaboration between the patient and the care team, allows the team to clarify objectives, and guides the patient in a manner that can increase treatment adherence.
 - Reference: https://www.jointcommission.org/assets/1/18/R3 Report Issue 11 Pain Assessment 2 11 19 REV.pdf