

Improving Resident Relationships in Long-Term Care (IRRL): A Train-the-Trainer Opportunity

“One in five (20%) nursing home residents experienced aggression by another resident, including negative, unwelcome verbal, physical and sexual interactions.” —*Cornell University prevalence study on resident-to-resident aggression.*

Join us to learn the tools needed to support staff to recognize, manage, and reduce negative resident interactions.

The IRRL is an evidence-based intervention to prevent resident-to-resident aggression (RRA). The program educates staff on recognizing and managing behaviors. It empowers staff to help prevent RRA to create a safer community for residents and reduce staff stress.

Two Opportunities to Attend this No-Cost Webinar

- **Wednesday, September 27, 2023** | 11:00 a.m.–12:45 p.m. PT | <https://bit.ly/IRRLsep27session>
- **Thursday, September 28, 2023** | 3:00–4:45 p.m. PT | <https://bit.ly/IRRLsep28session>



Objectives

- Gain knowledge and practice guidance to reduce RRA.
- Identify possible implementation barriers and determine how best to overcome them.
- Begin planning steps to implement the IRRL, making adaptations as needed.

Speakers

- Karl Pillemer, PhD
Hazel E. Reed Professor of Human Development at Cornell University and Professor of Gerontology in Medicine at Weill Cornell Medicine
- Leanne Rorick, BS
Project Coordinator, Lifespan of Greater Rochester

Who Should Attend

- Nursing home leadership: administrators, executive directors, medical directors, directors of nursing, nurse supervisors, nurses, social services directors, directors of staff development
- Department of Aging—patient representatives
- Ombudsman coordinators, staff, and volunteers
- Other healthcare providers

Continuing Education Units

- Health Services Advisory Group, Inc., is approved by the Florida Board of Nursing, CE Broker #20-1082000, and the California Nursing Home Administrator Program (NHAP), Provider Number 1729 (Approval #1729002-9111/P), for 2 contact hours for this training.
- This program is approved by the National Association of Social Workers (Approval # 886910449-7548) for 1.5 continuing education contact hours.

Certificates of completion are available for those who attend the training.

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