

## **Gap Analysis**

This section provides guidance as you take a deeper dive into the gaps you identified in the Care Transitions Gap Assessment. It is crucial to understand the processes that are in place as readmission strategies are introduced. An essential primary step is to identify members of the team who will focus on reducing readmissions.

## "Data is only as useful as the **context** in which it is **gathered and presented.**"

-Josh Pigford, Founder of Baremetrics

## **Overview of Resources**

| Form   | Purpose   | Rationale   | Page       |
|--|---|---|------------|
| Five Key Areas Known<br>to Reduce Avoidable<br>Readmissions    | This document provides an overview of the common causes of preventable readmissions.  | As each organization begins to look at<br>readmission prevention, it is important<br>to recognize common themes that have<br>been proven to improve readmissions.                                     | 2.1        |
| Typical Failures in<br>Discharge Planning                      | This document provides an<br>overview of breakdowns that may<br>lead to a preventable<br>readmission.   | Readmissions often stem from<br>breakdowns in discharge planning.<br>Identifying these areas will ensure<br>strategies may be implemented to<br>improve care transitions and prevent<br>readmissions. | 2.2        |
| Evidence-Based<br>Interventions                                | This document provides an<br>overview of evidence-based<br>interventions that have<br>successfully reduced<br>readmissions.   | Identifying these interventions will help<br>provide guidance on strategies that may<br>be implemented to improve care<br>transitions and prevent readmissions.                                       |            |
| Gap/Root Cause<br>Analysis<br>(Completed template<br>included) | This document provides guidance<br>on steps to take to conduct a<br>thorough root cause analysis to<br>help ensure the team has a full<br>perspective on existing gaps. | Conducting a thorough assessment of<br>the gap assessment item and routine<br>practices will aid in identifying strategies<br>that meet patient needs, and those that<br>need improvement.            | 2.4<br>2.5 |

## Find more care coordination resources at:

www.hsag.com/hqic-readmissions

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