



# **Quality Assurance & Performance Improvement**

#### An Electronic Resource Library

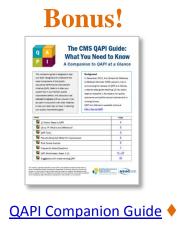
**Directions:** The Centers for Medicare & Medicaid Services (CMS) has developed an extensive resource library of tools and worksheets to assist nursing homes with implementing Quality Assurance & Performance Improvement (QAPI) practices. The contents listed below are organized according to the CMS <u>Process Tool Framework</u>. Access each item by clicking on the document title.

To create a QAPI manual, print each document in order and insert pages into a binder. Make copies of worksheets as needed for use by facility teams.



## **ELEMENT 1: DESIGN AND SCOPE**

- QAPI Five Elements QAPI at a Glance QAPI Self-Assessment Tool
- Guide for Developing Purpose, Guiding Principles, and Scope for QAPI
- Guide for Developing a QAPI Plan



## **ELEMENT 2: GOVERNANCE AND LEADERSHIP**

- ♦ <u>QAPI Leadership Rounding Guide</u> ♦ <u>Examples of Performance Objectives for Job Descriptions</u>
- **ELEMENT 3: FEEDBACK, DATA SYSTEMS AND MONITORING** 
  - Measure/Indicator Development Worksheet
  - Instructions to Develop a Dashboard Goal Setting Worksheet Prioritization Worksheet for PIPs

### **ELEMENT 4: PERFORMANCE IMPROVEMENT PROJECTS**

- Worksheet to Create a PIP Charter PIP Launch Checklist PDSA Cycle PIP Inventory
- Sustainability Decision Guide
- **ELEMENT 5: SYSTEMATIC ANALYSIS AND SYSTEMIC ACTION** 
  - Guidance for Performing FMEA Guidance for Performing Root Cause Analysis with PIPs
  - Flow Chart Guide In Five Whys Tool for Root Cause Analysis

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