

Nursing Home Quality Improvement Collaborative (NH-QIC) Learning Session 2 10 a.m. to 3 p.m.

OBJECTIVES

- Obtain tools and resources and share best practices to assist with the reduction and management of high-risk pressure ulcers and physical restraints.
- Learn from California nursing homes that have successfully improved their physical restraints and pressure ulcers rates.
- Obtain communication tools and resources to improve resident safety and staff satisfaction.
- Understand the benefits of joining the Advancing Excellence Campaign.

AGENDA

9:30	Registration	
10:00	Welcome and Introductions	Charisse Cassell, BSN, MPH <i>Quality Improvement Specialist, HSAG</i>
10:10	Team STEPPS: <u>S</u> trategies & <u>T</u> ools to <u>E</u> nhance <u>P</u> erformance & <u>P</u> atient <u>S</u> afety	Patsy Jones, RN, MN, CLNC <i>Director, Patient Safety, HSAG</i> Charisse Cassell
11:00	Break	
11:10	Restraint Reduction Scenarios	Sheila Gray, BSHCA <i>Quality Improvement Specialist, HSAG</i>
12:00	Lunch (Provided by HSAG)	
12:30	Advancing Excellence Campaign	Jennifer Wieckowski, MSG <i>Manager, Nursing Home, HSAG</i>
1:00	Nursing Home Success Stories	Thomas Carter, MA, MSPH <i>Quality Improvement Specialist, HSAG</i>
	Restraint Reduction Success Story	Janie Teshima <i>NHA, Keiro Nursing Home</i>
1:50	Break	
2:00	Sharing of Tools / Collaboration Sharing	Thomas Carter
2:45	Evaluation, Post-Test, and Wrap-Up	Maridette Schloe, BA <i>Quality Improvement Specialist, HSAG</i>

This material was prepared by Health Services Advisory Group, Inc., the Medicare Quality Improvement Organization for California, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. Publication No. CA-9SOW-6.2.2-060909-02