

Quality Improvement in Arizona CAHs—System and Practice Learning Session 3: Launching Your Process

Thursday, June 17, 2010
9 a.m. to 3 p.m.

Carter Marshall Conference Center
Health Services Advisory Group
1600 E. Northern Ave., Suite 100
Phoenix, Arizona

AGENDA

1. Welcome and Introductions..... Kevin Driesen, PhD, MPH
Assistant Research Scientist, RHO
2. Today's Objectives.....Andrea Silvey, PhD, MSN
Chief Quality Improvement Officer, HSAG
3. Hospital Presentations and Discussion
 - Sage Memorial Hospital Esther Labib-Kiyarash, Coleen George
 - Cobre Valley Regional Medical Center Penni Padgett, Sandra Montgomery,
Pam Wendall, Sue Erickson
- Break*
 - Hopi Healthcare Center Nola Naha
 - Little Colorado Medical Center.....Sonia Ybarra, April Baca
 - Southeast Arizona Medical Center Beth Spalsbury
- LUNCH (12:00–12:30 p.m.)
 - Copper Queen Community Hospital Linda Morin
 - Benson Hospital Shelley Seifert, Barb Carmichael
 - Northern Cochise Community Hospital Tina Smith
4. Next Steps: Homework Dr. Silvey
5. Date for Final Webinar All
6. Evaluation and Adjournment..... Dr. Driesen

Save the Date—WebEx # 4: Getting Unstuck
August 10 2010, TBD

*Presented by Health Services Advisory Group, Inc.,
in collaboration with
The Rural Hospital Flexibility (Flex) Program, Rural Health Office
The University of Arizona Mel and Enid Zuckerman College of Public Health*