

# Infection Prevention in Arizona's Critical Access Hospitals— Managing Systems to Improve Quality

## Learning Session 1: Hardwiring Your Systems' Changes

Friday, May 6, 2011  
10a.m. to 3 p.m.

Health Services Advisory Group  
3133 E. Camelback Road, Suite 300, Phoenix, Arizona  
Main office number (602) 264-6382

### AGENDA

1. Welcome and Introductions..... Kevin Driesen, PhD, MPH  
*Assistant Research Scientist, RHO*
    - RHO Project/HSAG Project Staff ..... Dr. Driesen  
Andrea Silvey, PhD, MSN  
*Chief Quality Improvement Officer, HSAG*
    - Hospitals and Hospital Representatives ..... Hospital Team Leaders
  2. Today's Objectives..... Dr. Silvey
  3. CVRMC's Ongoing Journey to an Effective Infection Control Team ..... Penni Padgett  
Sandra Montgomery  
*Cobre Valley Regional Medical Center*
  4. Getting Them There and Keeping Them There ..... Beth Spalsbury  
*Southeast Arizona Medical Center*
- Break*
5. A Technical Assistance (TA) Moment
- LUNCH (12:30–1:00 p.m.)**
6. Data Collection Strategies ..... All
  7. Update: CMS' Focus on Infection..... Dr. Silvey
  8. Next Steps: Homework ..... Dr. Silvey
  9. Evaluation and Adjourment..... Dr. Driesen

**Save the Date—WebEx # 1: Topic? Date? Time?**

*Presented by Health Services Advisory Group, Inc.,  
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The Rural Hospital Flexibility (Flex) Program, Rural Health Office  
The University of Arizona Mel and Enid Zuckerman College of Public Health*