

Infection Monitoring in Rural Hospitals—System and Practice

Learning Session 1: How to Conduct a Successful QI Project

Thursday, November 19, 2009
9 a.m. to 3 p.m.

Carter Marshall Conference Center
Health Services Advisory Group
1600 E. Northern Ave., Suite 100
Phoenix, Arizona

AGENDA

1. Welcome and Introductions..... Kevin Driesen, PhD, MPH
Assistant Research Scientist, RHO
 - RHO Project Team Members Dr. Driesen
 - HSAG Project Team MembersAndrea Silvey, PhD, MSN
Chief Quality Improvement Officer, HSAG
 - Hospitals and Hospital RepresentativesHospital Team Leaders
2. Today's Objectives..... Dr. Silvey
3. Review of Pre-work Assignment from 11/2/09 WebEx All
 - Creating Shared Project Files
 - Forming Your Hospital Team: Team Members, Roles, and Internal Communications
4. FOCUS Framework.....Dr. Silvey
- Break*
5. Guiding Principles, Leadership Engagement, and System-Level Aims:
Presentation & Exercise All
6. Root Cause Analysis (RCA): Presentation & Exercise..... All
- LUNCH (12:30–1:00 p.m.)**
7. PDSA and Process Mapping: Presentation & Exercise..... All
8. Next Steps: HomeworkDr. Silvey
 - Identify Infection Monitoring Requirements (Patients, Staff, Visitors) for CAHs
 - Describe Current Processes
 - Describe Infection Prevention Control QI Infrastructure
9. Evaluation and Adjournment.....Dr. Driesen

Save the Date—Learning Session 2: Designing an Infection Monitoring Protocol
January 21, 2010, 9 a.m.–3 p.m.

*Presented by Health Services Advisory Group, Inc.,
in collaboration with
The Rural Hospital Flexibility (Flex) Program, Rural Health Office
The University of Arizona Mel and Enid Zuckerman College of Public Health*