

Quality Improvement in Arizona CAHs—System and Practice WebEx 3: Measuring and Implementing Your Process

Thursday, April 29, 2010
10a.m. to 12:00 p.m.

Web Link: <https://hsh.webex.com/hsh/j.php?ED=131902372&UID=0&RT=MIM1>

AGENDA

1. Welcome..... Kevin Driesen, PhD, MPH
Assistant Research Scientist, RHO
2. Roll call: Hospitals and Hospital RepresentativesHospital Team Leaders
3. Today's Objectives Andrea Silvey, PhD, MSN
Chief Quality Improvement Officer, HSAG
4. Review of Homework Assignments All
 - Finalize Team Charters
 - Process Flow Chart (Process Map) of selected process
 - Develop at least two process measures based on Aim and new process
5. Developing a Data Monitoring PlanDr. Silvey
6. Developing an Implementation PlanDr. Silvey
7. Executive Leadership support in rolling out the new processDr. Silvey
8. Discuss 'sharing' Format for Learning Session #3.....Dr. Silvey & Dr. Driesen
9. Set date for next onsite Learning Session at HSAG
10. Next Steps: Homework.....Dr. Silvey
 - Obtain official approval for Team Charter including process measures
 - Complete Data Monitoring Plan
 - Complete Implementation Plan
11. Evaluation and Adjournment Dr. Driesen

*Presented by Health Services Advisory Group, Inc.,
in collaboration with
The Rural Hospital Flexibility (Flex) Program, Rural Health Office
The University of Arizona Mel and Enid Zuckerman College of Public Health*