

February 11, 2010

HSAG

Fast Facts

Arizona MRSA & Surgical Care Improvement Projects: Combined Learning Session

A combined Learning Session for the Arizona MRSA Project and Surgical Care Improvement Project was held at the HSAG Carter L. Marshall Conference Center on February 11, 2010. Materials from the Learning Session will be available after March 1 at <http://www.hsag.com/azhospitals/scip/events.aspx> and <http://www.hsag.com/azhospitals/mrsa/events.aspx>.

Meeting Objectives:

- Discuss strategies for assessing processes for deficiencies and opportunities for improvement.
- Understand the rationale behind SCIP INF-9 (Foley catheter removal by POD 2).
- Review an intervention for a process to meet the INF-9 measure.
- Examine the variables of data display.

Meeting Highlights:

- Self-reported third-quarter data from hospitals participating in the SCIP collaborative were distributed. SCIP participants were encouraged to share the comparative data results with their SCIP teams and executive leadership. The data revealed that hospitals participating in the collaborative have surpassed improvement efforts of other Arizona hospitals and average national improvement in 3 of the 6 measures. SCIP collaborative participants continue to struggle with improvement efforts for VTE-1, VTE-2, and Card-2 measures.
- **Dr. Andrea Silvey**, Chief Quality Officer at HSAG, presented ideas for “digging deeper.” She encouraged teams to not only identify deficiencies, but to also dig deeper to determine why a process was not completed as designed. She discussed errors of omission, commission, and execution. She discussed the need to identify if the error was intentional, unintentional, or the result of willful disregard for the process.
- **Dr. Howard Pitluk**, Chief Medical Officer at HSAG, discussed the rationale supporting the new SCIP measure, Timely Removal of Foley Catheters. **Rhonda Peterson** and **Patty Gray** from Scottsdale Healthcare Corporation presented their process to ensure that Foley catheters are removed prior to midnight on post-operative Day Two.
- Getting Their Attention and Making It Worthwhile was a presentation by **Suzanne Anders**, HSAG Clinical Quality Specialist. Participants were asked to identify elements of poster design that caught their attention. These concepts can be used by hospitals to design posters that incorporate data displays. **Sandi Baus** from Tucson Medical Center shared a poster magnet that is used in her organization. With little effort, the poster is revised monthly to display the most current data results.

SAVE THE DATE—NEXT COMBINED MRSA/SCIP LEARNING SESSION: MAY 13, 2010
FOCUS ON: RAPID CYCLE IMPROVEMENT

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