



# MRSA Improvement Project Collaborative Learning Session 1 — Agenda —

Thursday, February 12, 2009  
10:00 a.m. to 2:00 p.m.

Carter Marshall Conference Center  
Health Services Advisory Group  
1600 E. Northern Ave., Suite 100  
Phoenix, Arizona

## OBJECTIVES

- Introduce MRSA teams and individual team members.
- Introduce the value of guiding principles and leadership engagement in eliminating MDROs in hospitals.
- Introduce and identify components of TeamSTEPPS training.
- Review team options related to completion of the Agency for Healthcare Research and Quality (AHRQ) Hospital Survey on Patient Safety Culture (HSPSC).

## AGENDA

<i>Welcome and Introductions</i> .....	Howard Pitluk, MD, MPH, FACS <i>Vice President / Chief Medical Officer, HSAG</i> Suzanne R. Anders, RN, CPHQ <i>Clinical Quality Specialist, HSAG</i>
<i>Review of Materials</i> .....	Suzanne Anders
<ul style="list-style-type: none"> <li>• Participant Packet</li> <li>• MDRO Data</li> <li>• Save the Date: Next Meeting</li> </ul>	
<i>The Value of Guiding Principles and Leadership Engagement</i> .....	Andrea Silvey, PhD, MSN <i>Chief Quality Improvement Officer, HSAG</i>
<b>LUNCH</b>	
<i>An Overview of TeamSTEPPS</i> .....	Suzanne Anders
<i>Evaluation</i> .....	Suzanne Anders
<i>An Overview of the Hospital Survey on Patient Safety Culture</i> ...	Suzanne Anders

Information	Discussion	Decision	Action Item
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