

HSAG Physical Restraints Collaborative Learning Session 3

Tuesday, April 28, 2009
10 a.m. to 3 p.m.

Health Services Advisory Group (HSAG)
Carter Marshall Conference Center
1600 E. Northern Avenue, Suite 100
Phoenix, AZ 85020

OBJECTIVES

Participants will:

- Review HSAG Physical Restraints Collaborative aggregate results to date.
- Learn about the baseline Agency for Healthcare Research and Quality (AHRQ) Nursing Home Survey on Patient Safety Culture (SOPSC).
- Provide the Collaborative with one physical-restraint/falls-management challenge from their nursing home for group problem-solving.

AGENDA

- 10:00 a.m. Welcome and Introductions Joe Bestic, NHA, BA
Director, Nursing Home, HSAG
- 10:15 a.m. HSAG Physical Restraints Collaborative:
Progress to Date Joe Bestic
- 10:45 a.m. The AHRQ Nursing Home SOPSC Kathy Bailey, LMSW
Clinical Quality Specialist, HSAG
- 11:45 p.m. Lunch**
- 12:30 p.m. Collaborative Problem-Solving Kathy Bailey *and* Joe Bestic
- 2:45 p.m. Wrap-Up and Next Steps Joe Bestic

Meeting Adjourned