

# Surgical Care Improvement Project SCIP Collaborative Learning Session 1 — Agenda —

Thursday, October 16, 2008  
10:00 a.m. to 2:00 p.m.

Carter Marshall Conference Center  
Health Services Advisory Group  
1600 E. Northern Ave., Suite 100  
Phoenix, Arizona

## OBJECTIVES

- Introduce SCIP teams and individual team members.
- Update teams about current VTE recommendations.
- Share strategies for management of disruptive behaviors.
- Introduce and identify components of Team STEPPS training.
- Review team options related to completion of the Agency for Healthcare Research and Quality (AHRQ) Hospital Survey on Patient Safety Culture (HSPSC).

## AGENDA

<i>Welcome and Introductions</i> .....	Mary Ellen Dalton, PhD, MBA, RN <i>Chief Executive Officer, HSAG</i> Suzanne R. Anders, RN, CPHQ <i>Clinical Quality Specialist, HSAG</i>	Information	Discussion	Decision	Action Item
		•			
<i>Review of Materials</i> .....	Suzanne Anders	•	•		•
<i>SCIP Data</i> .....	Charlie Chapin, MS, CHCA <i>Director, Decision Support, HSAG</i>	•			
<i>VTE Prophylaxis and SCIP</i> .....	Howard Pitluk, MD, MPH, FACS <i>Vice President / Chief Medical Officer, HSAG</i>	•	•		
<i>Disruptive Behaviors</i> .....	Barbara Warren <i>Director, Health Communications, HSAG</i> Dr. Pitluk	•	•		
<b>LUNCH</b>					
<i>An Overview of TeamSTEPPS</i> .....	Suzanne Anders	•	•	•	•
<i>An Overview of the Hospital Survey on Patient Safety Culture</i> ...	Suzanne Anders	•	•	•	•
<i>Evaluation and Adjournment</i> .....	Suzanne Anders	•			•

**Save the Date—Next Collaborative Session: January 15, 2009**