

Health Equity Quickinar Series Session 9

Interventions to Address Disparities in Health Equity

OBJECTIVES

- Discuss how to design interventions to address disparities in health outcomes.
- Review HSAG HQIC tools and resources to assist in identifying interventions to address health disparities.
- Identify the importance of the patient and family advisory council (PFAC) in health equity interventions.



Special Pearls: Institute for Healthcare Improvement (IHI)

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Roadmap to Success



- 3 things needed before beginning:
 - Leadership commitment
 - Project champion
 - Multidisciplinary project team

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Roadmap to Success: 7 Steps to Your Final Destination



Mile Markers:

- 1. Commitment
- 2. HEOA Gap Analysis
- 3. REaL and SDOH Data Collection
- 4. REaL and SDOH Data Analysis
- 5. Intervention Planning
- 6. Creating Change
- 7. Share and Expand



IPFCC Characteristics of Effective PFACs

• Ensure at least 50% of the members are patient and family advisors (PFAs).

Designate a PFA as chair or co-chair.

- Set guidelines, agendas, and regular meetings.
- Establish annual goals.
- Balance PFAC projects (PFAC- and staff-initiated).
- Create an evaluation process to measure effectiveness of the PFAC.
- Document the PFAC's impact on safety and quality.





American Hospital Association PFAC Blueprint



- 1. Determine the PFAC size.
- 2. Establish the PFAC guiding structure.
- 3. Recruit and retain advisors.
- 4. Develop an orientation program for council members.
- 5. Determine staff support members.
- 6. Set goals and measurements for ongoing engagement.
- 7. Create a culture that supports PFAC feedback.



Key Concepts

 Be intentional about designing improvement efforts to address inequities.

- Collect data (REaL, gender identity, etc.) to discover inequities.
- Conduct a gap analysis to uncover root causes and understand local context and history.
- Focus on the system, not solely the individual patient.
- Partner with patients and create a PFAC for improvement efforts.



Join Us for the Health Equity Quickinar Series: 2nd and 4th Thursdays

Objectives:

Recordings, slides, and resource links will be posted for on-demand access after every session.

10. Health Equity FAQs Answered

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Thursday, May 25, 2023 | 1 p.m. ET | 12 noon CT | 11 a.m. MT | 10 a.m. PT

- Review best practices for advancing health equity.
- Discuss frequently-asked questions on health equity measures.

1. Health Equity, Hospitals, and CMS Reporting	_	2. Engaging Leadership in Health Equity	
3. Health Equity as a Strategic Priority	_	4. Collecting and Validating REaL Data	_
5. Social Determinants and Social Drivers of Health	_	6. Screening for Social Drivers	
7. Culturally Competent Data Training	_	8. Analysis and Stratification of Health Equity Data	
9. Health Equity Interventions	_	10. Health Equity FAQs Answered	
11. Community Paramedicine	_	12. Identifying Community Health Disparities	_
13. Community Engagement—Health Equity	_		



Join Us for the Patient and Family Engagement (PFE) Quickinar Series: 1st and 3rd Thursdays

and Staff

Objectives:

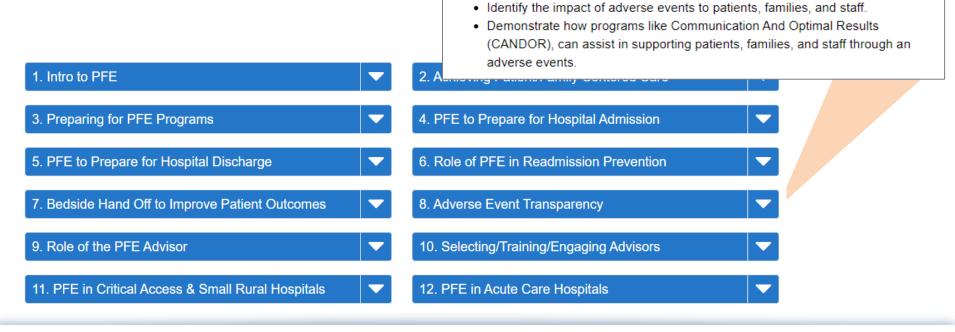
8. Adverse Event Transparency

Adverse Event Transparency: Supporting Patients, Families,

Thursday, May 18, 2023 | 1 p.m. ET | 12 noon CT | 11 a.m. MT | 10 a.m. PT

· Discuss the importance of adverse event transparency.

Recordings, slides, and resource links are posted for on-demand access after every session.





QUESTIONS?





Thank you!

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