



Health Equity Quickinar Series

Session 9

Interventions to Address Disparities in Health Equity

OBJECTIVES

- Discuss how to design interventions to address disparities in health outcomes.
- Review HSAG HQIC tools and resources to assist in identifying interventions to address health disparities.
- Identify the importance of the patient and family advisory council (PFAC) in health equity interventions.

Special Pearls: Institute for Healthcare Improvement (IHI)

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Roadmap to Success



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- 3 things needed before beginning:
 - Leadership commitment
 - Project champion
 - Multidisciplinary project team

Roadmap to Success: 7 Steps to Your Final Destination



Mile Markers:

1. Commitment
2. HEOA Gap Analysis
3. REaL and SDOH Data Collection
4. REaL and SDOH Data Analysis
5. Intervention Planning
6. Creating Change
7. Share and Expand

IPFCC Characteristics of Effective PFACs

- Ensure at least 50% of the members are patient and family advisors (PFAs).
- Designate a PFA as chair or co-chair.
- Set guidelines, agendas, and regular meetings.
- Establish annual goals.
- Balance PFAC projects (PFAC- and staff-initiated).
- Create an evaluation process to measure effectiveness of the PFAC.
- Document the PFAC's impact on safety and quality.



American Hospital Association PFAC Blueprint



1. Determine the PFAC size.
2. Establish the PFAC guiding structure.
3. Recruit and retain advisors.
4. Develop an orientation program for council members.
5. Determine staff support members.
6. Set goals and measurements for ongoing engagement.
7. Create a culture that supports PFAC feedback.

Key Concepts

- Be intentional about designing improvement efforts to address inequities.
- Collect data (REaL, gender identity, etc.) to discover inequities.
- Conduct a gap analysis to uncover root causes and understand local context and history.
- Focus on the system, not solely the individual patient.
- Partner with patients and create a PFAC for improvement efforts.



Join Us for the Health Equity Quickinar Series: 2nd and 4th Thursdays

Recordings, slides, and resource links will be posted for on-demand access after every session.

10. Health Equity FAQs Answered

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Thursday, May 25, 2023 | 1 p.m. ET | 12 noon CT | 11 a.m. MT | 10 a.m. PT

Objectives:

- Review best practices for advancing health equity.
- Discuss frequently-asked questions on health equity measures.

1. Health Equity, Hospitals, and CMS Reporting



2. Engaging Leadership in Health Equity



3. Health Equity as a Strategic Priority



4. Collecting and Validating REaL Data



5. Social Determinants and Social Drivers of Health



6. Screening for Social Drivers



7. Culturally Competent Data Training



8. Analysis and Stratification of Health Equity Data



9. Health Equity Interventions



10. Health Equity FAQs Answered



11. Community Paramedicine



12. Identifying Community Health Disparities



13. Community Engagement—Health Equity



Join Us for the Patient and Family Engagement (PFE) Quickinar Series: 1st and 3rd Thursdays

Recordings, slides, and resource links are posted for on-demand access after every session.

1. Intro to PFE

3. Preparing for PFE Programs

5. PFE to Prepare for Hospital Discharge

7. Bedside Hand Off to Improve Patient Outcomes

9. Role of the PFE Advisor

11. PFE in Critical Access & Small Rural Hospitals

8. Adverse Event Transparency

Adverse Event Transparency: Supporting Patients, Families, and Staff

Thursday, May 18, 2023 | 1 p.m. ET | 12 noon CT | 11 a.m. MT | 10 a.m. PT

Objectives:

- Discuss the importance of adverse event transparency.
- Identify the impact of adverse events to patients, families, and staff.
- Demonstrate how programs like Communication And Optimal Results (CANDOR), can assist in supporting patients, families, and staff through an adverse events.

2. Achieving Patient/Family Centered Care

4. PFE to Prepare for Hospital Admission

6. Role of PFE in Readmission Prevention

8. Adverse Event Transparency

10. Selecting/Training/Engaging Advisors

12. PFE in Acute Care Hospitals

QUESTIONS?



Thank you!

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