External Quality Review (EQR) Services for Florida

Agency for Health Care Administration (AHCA)

Quarterly Meeting in Tampa, Florida

Wednesday, November 2, 2016

9:00 a.m. – 12:00 p.m. Eastern Time

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| **Agenda** |
| **I.** | **9:00 – 9:05 a.m.** | **Welcome and Introductions** | **Twila Jowers, LCSW***Government Analyst II**Agency for Health Care Administration***Mary Wiley, BSW, RN, M.Ed.***Director, State & Corporate Services**Health Services Advisory Group, Inc.* |
| **II.** | **9:05 – 9:45 a.m.** | **Statewide Medicaid Managed Care Prenatal Report** | ***Rachel M. La Croix*, PhD, PMP***Bureau of Medicaid Quality**Agency for Health Care Administration*  |
| **III.** | **9:45 – 10:45 a.m.** | **Prenatal and Well-Child Visits Performance Improvement Project Review: Challenges, Successes and Sharing Best Practices** | **Janicka Harris, MPH***Bureau of Medicaid Quality**Agency for Health Care Administration* |
| **IV.** | **10:45 – 11:00 a.m.** | **Break** |  |
| **V.** | **11:00 a.m. – 12:00 p.m.** | **Consumer Engagement: Driving Health Behaviors through Social Media** | **Megan Thompson, MSW***Bureau of Medicaid Quality**Agency for Health Care Administration* |