

Network Access Evaluations

Year	Scope of Activity
2025	<ul style="list-style-type: none"> • Annual DSN Evaluation • Revealed Shopper Survey – PCPs and PCDs • Provider Directory Validation – PCPs and PCDs • Network Adequacy Validation Audit
2024	<ul style="list-style-type: none"> • Annual DSN Evaluation • Revealed Shopper Survey – PCPs and SUD outpatient providers • Network Adequacy Validation
2023	<ul style="list-style-type: none"> • Secret Shopper Survey – PCPs and PCDs • Revealed Shopper Survey – BH Outpatient • Annual DSN Evaluation
2022	<ul style="list-style-type: none"> • Annual DSN Evaluation (CCOs and DCOs)
2021	<ul style="list-style-type: none"> • Annual DSN Evaluation (CCOs and DCOs) • Secret Shopper Survey (PCPs and PCDs)
2020	<ul style="list-style-type: none"> • Annual DSN Evaluation (CCOs and DCOs) • Provider Directory Validation (PCPs, specialists, MH providers, SUD providers, PCDs, and specialty dental providers)
2019	<ul style="list-style-type: none"> • Annual DSN Evaluation (CCOs and DCOs)
2018	<ul style="list-style-type: none"> • Annual DSN Evaluation (CCOs and DCOs)

PCP = Primary Care Provider | PCD – Primary Care Dentist | BH = Behavioral Health | MH = Mental Health | SUD = Substance Use Disorder