

Care Coordination Quickinar Series 13—Super Utilizers, Part Two

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October 4, 2022



OBJECTIVES

- Describe case management strategies for super utilizers.
- Explore the strategy implemented by one hospital to address their super utilizer population.
- Discuss and share relevant resources.





Do You Have Access to the HSAG Quality Improvement Innovation Portal (QIIP)?

Registration form instructions:

- 1. Download form.
- 2. Complete facility information.
- Include staff you wish to have access to the data portal.

Facility Information

Please type your information below, including the facility CMS Certification Number (CCN). Add additional rows to the tables as needed if your organization has more than one facility.

Indicate Facility Type: Nursing home Hospital

CCN	Facility Name	City	State

Administrator(s) Information

To designate your HSAG QIIP Administrator(s), please complete the table below. HSAG recommends having at least two staff members assigned to the Administrator role per facility so there is no lapse in Administrator coverage.

CCN(s)	First Name	Last Name	Title	Email Address	Phone Number

You can find additional, detailed QIIP instructions in the QIIP User Guide, available at: https://www.hsag.com/globalassets/qiipusersguide.pdf

4. Email completed form to QIIP@hsag.com.

3 www.hsag.com/globalassets/12sow/qiipadminform.pdf



Care Coordination Quickinar Series

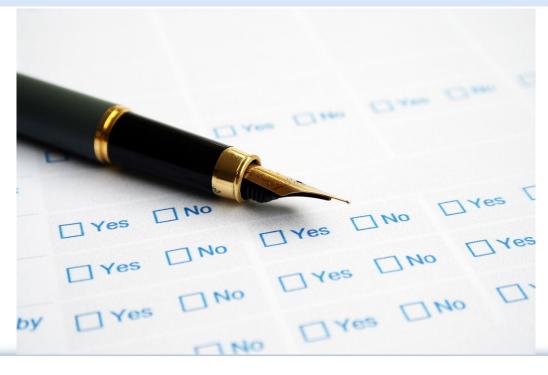
12. Readmission Data to Drive Change	
13. Super Utilizers, Part 2	
14. Care Transitions Assessment and Toolkit	
15. Strategies to Prevent UTI and Pneumonia-Related Hospitalizations	
16. Deeper Dive Into Readmission Data	
17. Health Equity/Disparities - Health Area Deprivation Index	
18. Health Literacy, Part Two	
19. Engaging Patients in Care Coordination Efforts	
20. Care Coordination and Telehealth	
TER NOW! More info at: https://www.hsag.com/cc-quickinars	HEAC



Our Next Care Coordination Quickinar

Care Transitions Assessment and Toolkit Tuesday, January 10, 2022 | 11 a.m. PT

http://bit.ly/cc-quickinars2





Please Take 5 Seconds and Let Us Know



We want this call to be meaningful to you, so we need your input.

At the end of the webinar, you will be asked **one question** to determine if this call equipped your organization to begin implementing care coordination practices.





Thank you!

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Disclaimer

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