



Learning Forum Friday:
Launching a Quality Improvement
Intervention to Improve Quality Measures

May 27, 2016

Purpose of Learning Forum Fridays (LFF)

- HSAG will share monthly announcements from the Centers for Medicare & Medicaid Services (CMS) on quality programs
- HSAG will highlight and provide an open forum for requests from practices, networking opportunities, and sharing of best practices



Welcome and Housekeeping

- All participants' lines will be muted during the presentation
- During Q&A, you may unmute your line by pressing *7 on your keypad
- To mute your line, press *6
- Use the Chat box at any time during the presentation to ask a question or make a comment
- Slides have been posted on the LFF webpage and the recording will be posted within seven business days following the event

www.hsag.com/LearningForumFridays

Learning Objectives

- By the end of this session, participants will be able to:
 - Employ steps to implement a quality improvement intervention
 - Describe pertinent CMS and HSAG updates related to quality reporting and quality improvement (QI)
 - Identify opportunities to stay informed of HSAG events

HSAG FL Physician Office Team



Diane Chronis, BS, RN, CMUP
Director, Physician Office Quality



Tara T. McAdoo, MSM
Associate Director, Physician Office Quality



Angie Anthony, BA
Project Coordinator



Christine Lalios Kuykendall, RHIA, CPHQ, IM
Quality Improvement Specialist



Betty Wimbley, BSCS, MPM
Quality Improvement Specialist

HSAG Quality Improvement Update

- Quarterly reporting of eCQMs
- Calendar year reporting of patient demographic data
- Time to select your QI interventions!
 - Betty and Christine will be contacting you this month to discuss some areas you would like to focus on improving.

HSAG Quality Improvement Update

- How to Prepare for Medicare's New Payment Systems: MACRA Checklist: 5 Things You Can Do to Prepare <http://goo.gl/1IJKxm>
- For detailed implementation information on many of these steps, view "[AMA Steps Forward™: Practice Transformation Series](#)" learning modules, specifically the module: [Preparing Your Practice for Value-Based Care.](#)

MACRA Proposed Rule Comment Period

- Comments or questions need to be formally submitted through the process outlined on the [Federal Register](#) website.

Medicare Program; Merit-Based Incentive Payment System (MIPS) and Alternative Payment Model (APM) Incentive Under the Physician Fee Schedule, and Criteria for Physician-Focused Payment Models

A Proposed Rule by the Centers for Medicare & Medicaid Services on 05/09/2016



Comments on this document are being accepted at [Regulations.gov](#)

[SUBMIT A FORMAL COMMENT](#)

[Read the 162 submitted public comments](#)



- **Comments are due by 5:00 p.m. ET on June 27, 2016.**

HSAG MU Update

- Medicare EHR Hardship Exception Instructions: <https://goo.gl/Yjl66f>
- Medicare EHR Hardship Exception Application (EP): <https://goo.gl/Jjte0L>
- Payment Adjustments & Hardship Exceptions Tipsheet for Eligible Professionals: <https://goo.gl/ZwpP7R>
- Application deadline is 11:59 p.m. ET on July 1, 2016.
- All hardship exception determinations will be returned via email from ehrhardship@provider-resources.com to the email address provided on the application.

HSAG PQRS Updates

- 2016 GPRO Registration is now open.
- Registration is open between April 1, 2016 and June 30, 2016. Deadline to register is 11:59 p.m. ET.
- For more information on GPRO PQRS reporting and how to register, visit <https://goo.gl/PaetCO>

Where Do I Find Resources?



www.cms.gov

www.hsag.com/physicianoffice

Other Resources

- CMS EHR (Meaningful Use) Incentive program: 1.888.734.6433 (TTY 1.888.734.6563); 8:30 a.m.–7:30 p.m. EST
- Quality Payment Program: Delivery System Reform, Medicare Payment Reform, & MACRA
<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Value-Based-Programs/MACRA-MIPS-and-APMs/MACRA-MIPS-and-APMs.html>
- Quality Payment Program:
<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Value-Based-Programs/MACRA-MIPS-and-APMs/Quality-Payment-Program.html>
- VM Program: <http://www.cms.gov/PhysicianFeedbackProgram>
- QRUR or VM questions, contact Physician Value Help Desk: 1.888.734.6433 (option 3); M–F; 8:00 a.m.–8:00 p.m. EST
- PQRS Program: <http://www.cms.gov/PQRS>
- PQRS or IACS/EIDM questions, contact QualityNet Help Desk: 1.866.288.8912 (TTY 1.877.715.6222); M–F; 8:00 a.m.–8:00 p.m. EST; qnetsupport@hcqis.org
- HSAG website: www.HSAG.com
- FL HSAG Physician Office Team email: IHPC@hsag.com
- HRSA - Quality Improvement Methodology:
<http://www.hrsa.gov/quality/toolbox/methodology/index.html>

Call to Action

1. Educate all practice staff on the importance of quality improvement and staying informed of updates as they become available by CMS
2. Run quarterly CQM reports and calendar year patient demographics from EHR and submit to Betty and Christine
 - a. Data Reporting Schedule(s) will be emailed to you
3. Got suggestions for Learning Forum Friday topics? Email us at IHPC@hsag.com

Upcoming HSAG Events

Visit our webpage for upcoming events

www.hsag.com/en/events

The screenshot displays a calendar interface for May 2016. The calendar grid shows events for various days of the month. The sidebar on the right includes filters for Audience and States, and a navigation menu.

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|--------|--|---|---|---|---|----------|
| 1 | 2 | 3 FL - Florida NNHOCC Learning Session 3: Tampa +1 more | 4 OH - Ohio NNHOCC Learning Session 3: Sylvania +1 more | 5 AZ - 2016 HAI Prevention Summit +1 more | 6 AZ - 2016 HAI Prevention Summit +1 more | 7 |
| 8 | 9 | 10 OH - Ohio NNHOCC Learning Session 3: Columbus +2 more | 11 AZ - QIN 2016 NHSN Surveillance Definitions | 12 FL - Florida NNHOCC Learning Session 3: Pensacola | 13 AZ - CANCELLED West Valley Care Coordination Behavioral Health Summit Session #3 +1 more | 14 |
| 15 | 16 Advanced APMs in the Quality Payment Program | 17 FL - Florida NNHOCC Learning Session: Deland +1 more | 18 | 19 AZ - AZ NNHOCC Learning Session: Central Arizona +1 more | 20 | 21 |
| 22 | 23 | 24 CA - California NNHOCC Learning Session 3: Riverside +2 more | 25 OASIS Vaccine Review: Influenza and Pneumococcal | 26 | 27 FL - Launching a Quality Improvement Intervention to Improve Quality Measures | 28 |
| 29 | 30 | 31 | | | | |

Audience

- Care Coordination
- Home Health Agency
- Hospital
- Nursing Home
- Physician Office
- View All

States

- Arizona
- California
- Florida
- Ohio
- View All

Home

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Next LFF Event

- June 24, 2016
“Tips in Accessing 2015 Mid Year QRURs”

For event topics and registration information please visit:



Topics and dates are subject to change, so please check the webpage for up-to-date information.

