

We Want You!

Become a Network Patient Representative (NPR)



Here's what a current patient volunteer had to say ...

"I have found that participating with Network 17 gives me a chance to use my life experience to give back to others who are in the same situation that I am in. It is important to me that I am able to help others. I have been blessed with my care and I know that is not always true for everyone."

—Lenora C., California

Interested?

Talk with your facility social worker to complete an agreement form.

Questions?

Call Network 17 at
(800) 232-3773.

WHO is eligible to be an NPR? You are! Network 17 is looking for patients and family members and caregivers, to represent their dialysis facility or transplant center and become an NPR. We need at least one patient per facility to serve as an NPR. NPRs are individuals who are on dialysis and who:

- Have chosen to volunteer to assist their facility.
- Have the desire to help improve the patient experience of care.
- Are available to meet with patients to discuss questions, challenges, or concerns related to their personal adjustment to dialysis.
- Are willing to represent the patient voice.
- Should be a positive example in their facilities.

WHAT is Network 17? Network 17 contracts with the Centers for Medicare & Medicaid Services (CMS) and is dedicated to improving quality of care for people with end stage renal disease. We serve Northern California, Hawaii, American Samoa, Guam, and Northern Mariana Islands.

WHEN would I be needed? We are recruiting NPRs to work with the Network and their facilities now! NPRs must be willing to make a one-year commitment and must have an email address that is checked regularly.

WHERE would meetings be held? All interactions with Network 17 will be done via email and/or phone. You would also be working with staff and patients at your dialysis facility.

As an NPR, you may be asked to:

- Provide input into quality improvement activities.
- Write your story for the patient newsletter.
- Help develop/distribute patient education materials.
- Promote patient and family involvement in your facility.
- Complete a facility bulletin board and MORE!

Your expertise is needed. We're looking for YOU!