

Earn CE
Nursing Credit!

Sustaining the Gains in Quality Improvement

Friday, February 23, 2018

10:00 a.m. PT | 11:00 a.m. AZ | 1:00 p.m. ET

The most difficult part of quality improvement is sustaining the gains after reaching your goal. Join this Health Services Advisory Group (HSAG) one-hour webinar to help you identify when to move from the improvement phase to sustainability, while gaining access to tools, resources, and examples of identifying possible failure points in your process. In addition, HSAG will teach you how to use a control plan to improve sustainability. This webinar, provided at no cost to you, has been **approved for one Continuing Education Credit!** CE provider is approved by the California Board of Registered Nursing, Provider #16578 for one (nationally approved) contact hour.

Objectives:

- Identify a stable process and discuss how variation precludes sustainability.
- Use a Failure Modes and Effects Analysis (FMEA) to identify areas of their process that are at risk for failure.
- Recognize how implementation of a Control Plan will help sustain their quality improvement gains.



David Orr, MBA,
Six Sigma Master Black Belt,
Vice President, Quality Summa
Health System

Register at
<https://goo.gl/jaXz86>