



Gap Analysis

This section provides guidance as you take a deeper dive into the gaps you identified in the Care Transitions Gap Assessment. It is crucial to understand the processes that are in place as readmission strategies are introduced. An essential primary step is to identify members of the team who will focus on reducing readmissions.

*“Data is only as useful as the **context** in which it is gathered and presented.”*

—Josh Pigford, Founder of Baremetrics

Overview of Resources

Form	Purpose	Rationale	Page
Five Key Areas Known to Reduce Avoidable Readmissions	This document provides an overview of the common causes of preventable readmissions.	As each organization begins to look at readmission prevention, it is important to recognize common themes that have been proven to improve readmissions.	2.1
Typical Failures in Discharge Planning	This document provides an overview of breakdowns that may lead to a preventable readmission.	Readmissions often stem from breakdowns in discharge planning. Identifying these areas will ensure strategies may be implemented to improve care transitions and prevent readmissions.	2.2
Evidence-Based Interventions	This document provides an overview of evidence-based interventions that have successfully reduced readmissions.	Identifying these interventions will help provide guidance on strategies that may be implemented to improve care transitions and prevent readmissions.	2.3
QAPI Worksheet to Create a Performance Improvement Project (PIP) Sample	A completed sample PIP related to improving accuracy of assessment of resident acuity at admissions to reduce readmissions.	Knowing where to get started with improvement projects can feel overwhelming. This sample PIP is available for adoption or to help guide your efforts as you complete your own PIP.	2.4 2.5
Gap/Root Cause Analysis (Completed template included)	This document provides guidance on steps to take to conduct a thorough root cause analysis to help ensure the team has a full perspective on existing gaps.	Conducting a thorough assessment of the gap assessment item and routine practices will aid in identifying strategies that meet patient needs, and those that need improvement.	2.7 2.8

Find more care coordination resources at: www.hsag.com/cc-resources