

Community Organization Commitment Agreement

No Place Like Home
C A M P A I G N
... reducing hospital readmissions because
there really is no place like home.



Please complete this form online at www.hsag.com/noplacelikehomeaz

Your pledge commits your organization to the following actions:

1. Conduct three medication management performance improvement projects (PIPs) over the next four years (January 1, 2015–December 31, 2018).
2. Designate two staff members: (1) a team leader and (2) a pharmacy or physician champion for your facility (if applicable).
3. Conduct a medication management assessment (MMA).
4. Develop an action plan that addresses the items identified in the MMA.
5. Collect and analyze data to monitor the effectiveness of the action plan through monthly process measures that support the Quality Assessment and Performance Improvement (QAPI) process.
6. Participate in scheduled collaborative sessions such as in-person education or webinars/teleconferences, and opportunities to share experiences, strategies, and lessons learned.
7. Create a storyboard of your organization's use of the Plan-Do-Study-Act (PSDA) approach in the medication management process that will be shared at the 2017 mid-campaign conference and updated for the final campaign conference.
8. Agree to publicly disclose Campaign participation (organization name displayed in documents and on the Campaign website).

Institute of Medicine:
total national cost (lost income, lost household production, disability, healthcare cost) of preventable adverse events is estimated between

\$17 billion and \$29 billion

Of which healthcare represents
more than 1/2 of cost

Improved discharge procedures
can have a **major impact**
on preventing these events

**I pledge to engage in the actions listed above and commit my organization to participate in the
No Place Like Home, Phase 2 Campaign.**

Administrator/Executive Director Name: _____ Organization: _____

Administrator Signature or Validation _____ Date: _____

Please provide contact information for the persons who will be responsible for the Campaign at your organization:

Team Leader Name: _____ Title: _____

Email: _____ Direct Telephone: _____

Pharmacy or Physician Champion Name: _____ Title: _____

Email: _____ Direct Telephone: _____

Fax back to: 602.801.6051, Attention Cheryl Angotti

For more information, contact: Barb Averyt at baveryt@hsag.com or Ettie Lande at elande@hsag.com



The Campaign Pledge for Community Organizations

The <i>No Place Like Home</i> Campaign Will:	Participating Organizations Will:
<ol style="list-style-type: none"> 1. Develop and facilitate opportunities for participating organizations to come together for collaborative learning, planning, and networking, and provide resources via the <i>No Place Like Home</i> website. 2. Provide offerings that feature local and national organizations and profile best practices being used, innovative experiences, and experts in the field to reduce readmissions. 3. Provide technical assistance to each organization as it conducts its medication management assessment (MMA) and develops an action plan based on the root-cause analysis (RCA) results. 4. Designate a <i>No Place Like Home</i> resource consultant to serve as the lead contact person for each participating organization and provide ready access to program resources. 5. Maintain a strong commitment to leverage opportunities to advance the project through partner and stakeholder support and promote the accomplishments, lessons learned, and successes of participant communities. 6. Conduct assessments with each organization's team at the beginning of the project, review results of measures, and provide an evaluation at the end of the project, upon request. 7. Develop an online library of resources and toolkit materials to assist organizations with readmission RCA, as well as provide evidence-based/best practice interventional materials, measurement tools, and communication materials for internal and public promotions, just to name a few. 8. Provide ongoing updates to participating communities as new resources and tools become available. 	<ol style="list-style-type: none"> 1. Obtain commitment from executive leadership to endorse participation and allocate resources for three Performance Improvement Projects (PIPs) over the next four years specific to medication management (January 1, 2015–December 31, 2018). 2. Designate two staff members: (1) a team leader and (2) a pharmacy or physician champion. 3. Conduct a medication management assessment (MMA). 4. Develop an action plan that addresses the items identified in the MMA. 5. Collect and analyze data to monitor intervention effectiveness through: <ol style="list-style-type: none"> a. Monthly process measures. b. Quarterly admit/readmit data. 6. Participate in Campaign activities, including: <ol style="list-style-type: none"> a. In-person education b. Recorded or live web/teleconference sessions. c. Opportunities to share experiences and strategies with other community teams throughout the duration of the Campaign. 7. Create a storyboard of your organization's use of Plan-Do-Study-Act (PSDA) approach in the medication management process that will be shared at the 2017 mid-campaign conference and updated for the final campaign conference. 8. Agree to publicly disclose Campaign participation (organization name displayed in documents and on the Campaign website). <p style="text-align: center;">Visit www.hsag.com/noplacelikehomeaz for more information.</p>

