Hospital Organizational Commitment Agreement

Your pledge commits your organization to the following actions:

1. Aim to reduce your overall readmissions by 10 percent over the next four years (January 1, 2015–December 31, 2018).
2. Designate two staff members: (1) a team leader and (2) a pharmacy or physician champion for your facility.
3. Conduct a medication management assessment (MMA).
4. Develop an action plan that addresses the items identified in the MMA.
5. Collect and analyze data to monitor the effectiveness of the action plan through monthly process measure and quarterly admission/readmission data.
6. Participate in scheduled collaborative sessions such as in-person education or webinars/teleconferences, and opportunities to share experiences, strategies, and lessons learned.
7. Create a storyboard of your organization’s use of the Plan-Do-Study-Act (PSDA) approach in the medication management process that will be shared at the 2017 mid-campaign conference and updated for the final campaign conference.
8. Agree to publicly disclose Campaign participation (organization name displayed in documents and on the Campaign website).

I pledge to engage in the actions listed above and commit my organization to participate in the No Place Like Home, Phase 2 Campaign.

CEO (or designee) Name: __________________________________________  Organization: __________________________________
CEO (or designee) Signature or Validation: _______________________________________  Date: _____________________________

Please provide contact information for the persons who will be responsible for the Campaign at your organization:

Team Leader Name: ___________________________________________ Title: __________________________
Email: ___________________________________________ Direct Telephone: __________________________

Pharmacy or Physician Champion Name: ______________________________ Title: __________________
Email: ______________________________ Direct Telephone: __________________

Fax back to: 602.801.6051, Attention Cheryl Angotti
For more information, contact: Barb Averyt at baveryt@hsag.com or Ettie Lande at elande@hsag.com

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1Understanding and Improving Medication Reconciliation Between Hospitals and Nursing Homes—Patient Safety Risk and Cost in Care Transitions—Stratis Health
2Baseline results from 2013 Medicare Part A Fee-For-Service claims data will be used to derive relative improvement rates throughout the campaign.
## The Campaign Pledge for Hospitals

### The No Place Like Home Campaign Will:

1. **Develop and facilitate** opportunities for participating organizations to come together for collaborative learning, planning, and networking, and provide resources via the No Place Like Home website.

2. **Provide** offerings that feature local and national organizations and profile best practices being used, innovative experiences, and experts in the field to reduce readmissions.

3. **Provide** technical assistance to each organization as it conducts its medication management assessment (MMA) and develops an action plan based on the root-cause analysis (RCA) results.

4. **Designate** a No Place Like Home resource consultant to serve as the lead contact person for each participating organization and provide ready access to program resources.

5. **Maintain** a strong commitment to leverage opportunities to advance the project through partner and stakeholder support and promote the accomplishments, lessons learned, and successes of participant communities.

6. **Conduct** assessments with each organization’s team at the beginning of the project, review results of measures, and provide an evaluation at the end of the project, upon request.

7. **Develop** an online library of resources and toolkit materials to assist organizations with readmission RCA, as well as provide evidence-based/best practice interventional materials, measurement tools, and communication materials for internal and public promotions, just to name a few.

8. **Provide** ongoing updates to participating communities as new resources and tools become available.

### Participating Organizations Will:

1. **Obtain** commitment from the CEO to endorse participation and allocate resources for Campaign involvement to reduce overall readmissions by 10 percent over the next four years (January 1, 2015–December 31, 2018).*

2. **Designate** two staff members: (1) a team leader, and (2) a pharmacy or physician champion for your facility.

3. **Conduct** a medication management assessment (MMA).

4. **Develop** an action plan that addresses the items identified in the MMA.

5. **Collect and analyze data** to monitor intervention effectiveness through:
   - Monthly process measures.
   - Quarterly admission/readmission data.

6. **Participate** in Campaign activities, including:
   - In-person education.
   - Recorded or live webinar/teleconferences.
   - Opportunities to share experiences and strategies with other community teams throughout the duration of the Campaign.

7. **Create** a storyboard of your organization’s use of Plan-Do-Study-Act (PSDA) approach in the medication management process that will be shared at the 2017 mid-campaign conference and updated for the final campaign conference.

8. **Agree** to publicly disclose Campaign participation (organization name displayed in documents and on the Campaign website).

Visit [www.hsag.com/noplacelikehomeaz](http://www.hsag.com/noplacelikehomeaz) for more information.

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* As analyzed by Health Services Advisory Group (HSAG). Baseline results from 2013 Medicare Part A Fee-For-Service claims data will be used to derive relative improvement rates throughout the campaign.

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This material was adapted by Health Services Advisory Group, the Medicare Quality Improvement Organization (QIO) for Arizona, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services, from material originally prepared by the RARE Campaign. The contents presented do not necessarily reflect CMS policy. Publication No. AZ-115OW-C.3-10292015-05