

# Nursing Home Commitment Agreement

**No Place Like Home**  
C A M P A I G N  
... reducing hospital readmissions because  
there really is no place like home.



Please complete this form online at [www.hsag.com/noplacelikehomeaz](http://www.hsag.com/noplacelikehomeaz)

## Your pledge commits your organization to the following actions:

1. Conduct three medication management performance improvement projects (PIPs) over the next four years (January 1, 2015–December 31, 2018).\*
2. Designate two staff members: (1) a team leader and (2) a pharmacy or physician champion for your facility.
3. Conduct a medication management assessment (MMA).
4. Develop an action plan that addresses the items identified in the MMA.
5. Collect and analyze data to monitor the effectiveness of the action plan through monthly process measures that support the Quality Assessment and Performance Improvement (QAPI) process.
6. Participate in scheduled collaborative sessions such as in-person education or webinars/teleconferences, and opportunities to share experiences, strategies, and lessons learned.
7. Create a storyboard of your organization's use of Plan-Do-Study-Act (PSDA) approach in the medication management process that will be shared at the 2017 mid-campaign conference and updated for the final campaign conference.
8. Agree to publicly disclose Campaign participation (organization name displayed in documents and on the Campaign website).



**22%**  
of Medicare patients  
in a (nursing home)  
experience an  
adverse event  
during their stay<sup>1,2</sup>

**37%** of which were  
attributed to medication



**9.75 hours**

to follow up on a missing medication  
indication and/or diagnosis

Costing **\$290**  
per event



**I pledge to engage in the actions listed above and commit my organization to participate in the  
No Place Like Home, Phase 2 Campaign.**

Administrator/Executive Director Name: \_\_\_\_\_ Organization: \_\_\_\_\_

Administrator Signature or Validation: \_\_\_\_\_ Date: \_\_\_\_\_

## Please provide contact information for the persons who will be responsible for the Campaign at your organization:

Team Leader Name: \_\_\_\_\_ Title: \_\_\_\_\_

Email: \_\_\_\_\_ Direct Telephone: \_\_\_\_\_

Pharmacy or Physician Champion Name: \_\_\_\_\_ Title: \_\_\_\_\_

Email: \_\_\_\_\_ Direct Telephone: \_\_\_\_\_

**Fax back to: 602.801.6051, Attention Cheryl Angotti**

**For more information, contact: Barb Averyt at [baveryt@hsag.com](mailto:baveryt@hsag.com) or Ettie Lande at [elande@hsag.com](mailto:elande@hsag.com)**

\* Join the National Nursing Home Quality Care Collaborative (NNHQCC) and Health Services Advisory Group (HSAG) will assist you with this.

Check here to be contacted by Keith Chartier ([kchartier@hsag.com](mailto:kchartier@hsag.com)) or Elaine Nelson ([enelson@hsag.com](mailto:enelson@hsag.com)) to learn more about Quality Assessment and Performance Improvement, or email them directly.

<sup>1</sup> Department of Health and Human Services Office of Inspector General. Adverse Events in Skilled Nursing Facilities: National Incidence Among Medicare Beneficiaries. Daniel R. Levinson Inspector General February 2014 OEI-06-11-00370. Pg17-18.

<sup>2</sup> <http://www.stratishealth.org/documents/Stratis-Health-medication-reconciliation-white-paper-2014.pdf>, table 1, page 4.



## The Campaign Pledge for Post-Acute Care Organizations

The No Place Like Home Campaign Will:	Participating Organizations Will:
<ol style="list-style-type: none"> <li><b>Develop and facilitate</b> opportunities for participating organizations to come together for collaborative learning, planning, and networking, and provide resources via the <i>No Place Like Home</i> website.</li> <li><b>Provide</b> facility-specific readmission reports for nursing homes and home health agencies.<sup>1</sup></li> <li><b>Provide</b> offerings that feature local and national organizations and profile best practices being used, innovative experiences, and experts in the field to reduce readmissions.</li> <li><b>Provide</b> technical assistance to each organization as it conducts its medication management assessment (MMA) and develops an action plan based on the root-cause analysis (RCA) results.</li> <li><b>Designate</b> a <i>No Place Like Home</i> resource consultant to serve as the lead contact person for each participating organization and provide ready access to program resources.</li> <li><b>Maintain</b> a strong commitment to leverage opportunities to advance the project through partner and stakeholder support and promote the accomplishments, lessons learned, and successes of participant communities.</li> <li><b>Conduct</b> assessments with each organization’s team at the beginning of the project, review results of measures, and provide an evaluation at the end of the project, upon request.</li> <li><b>Develop</b> an online library of resources and toolkit materials to assist organizations with readmission RCA, as well as provide evidence-based/best practice interventional materials, measurement tools, and communication materials for internal and public promotions, just to name a few.</li> <li><b>Provide</b> ongoing updates to participating communities as new resources and tools become available.</li> </ol>	<ol style="list-style-type: none"> <li><b>Obtain</b> commitment from executive leadership to endorse participation and allocate resources for three Performance Improvement Projects (PIPs) over the next four years specific to medication management (January 1, 2015–December 31, 2018).</li> <li><b>Designate</b> two staff members: (1) a team leader and (2) a pharmacy or physician champion.</li> <li><b>Conduct</b> a medication management assessment (MMA).</li> <li><b>Develop</b> an action plan that addresses the items identified in the MMA.</li> <li><b>Collect and analyze data</b> to monitor intervention effectiveness through:             <ol style="list-style-type: none"> <li>Monthly process measures.</li> <li>Quarterly admission/readmission data.</li> </ol> </li> <li><b>Participate</b> in Campaign activities, including:             <ol style="list-style-type: none"> <li>In-person education</li> <li>Recorded or live web/teleconference sessions.</li> <li>Opportunities to share experiences and strategies with other community teams throughout the duration of the Campaign.</li> </ol> </li> <li><b>Create</b> a storyboard of your organization’s use of Plan-Do-Study-Act (PSDA) approach in the medication management process that will be shared at the 2017 mid-campaign conference and updated for the final campaign conference.</li> <li><b>Agree</b> to publicly disclose Campaign participation (organization name displayed in documents and on the Campaign website).</li> </ol> <p style="text-align: center;"><b>Visit <a href="http://www.hsag.com/noplacelikehomeaz">www.hsag.com/noplacelikehomeaz</a> for more information.</b></p>



<sup>1</sup> The readmission report is for Medicare Part A, Fee-For-Service readmissions.