Patient and Family Engagement (PFE)
Quickinar Series Session 11

PFE in Critical Access and Small Rural Hospitals
Objectives

- Identify the importance of a PFE program and Patient/Family Advisory Council (PFAC) in critical access hospitals (CAHs) and small rural hospitals.
- Describe successes with building a robust PFE Program/PFAC.
- Identify strategies to grow a PFE program/PFAC in a CAH/small rural hospital.
- Discuss barriers and mitigation strategies in developing a PFE program/PFAC in a CAH/small rural hospital.
Presenters

Alix Crone, DC
Clinical Patient Experience Specialist

Janet Van Gelder, DNP, RN
Director of Quality and Regulations

Tahoe Forest Hospital District
Key Concepts

- Work with patients and families, rather than simply providing care to/for them.
- A PFAC program is associated with greater quality, safety, and outcomes of care and can decrease use and cost of healthcare services.
- Patients can also be emissaries of the hospital.
- Strive to focus on community need, rather than individual need.
Join Us for the Final Health Equity Quickinar

Recordings, slides, and resource links are posted for on-demand access after every session.

13. Community Engagement—Health Equity

13. Community Engagement in Addressing Health Equity

*Thursday, July 13, 2023 | 1 p.m. ET | 12 noon CT | 11 a.m. MT | 10 a.m. PT*

**Objectives:**
- Discuss the role of community engagement in addressing health equity.
- Identify state and national programs to address health equity.
- Identify programs designed to incentivize health equity.

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Join Us for the Final PFE Quickinar: July 27

Recordings, slides, and resource links are posted for on-demand access after every session.

12. PFE in Acute Care Hospitals

Patient and Family Engagement Best Practices: Acute Care Hospitals

DATE CHANGED TO: Thursday, July 27, 2023 | 1 p.m. ET | 12 noon CT | 11 a.m. MT | 10 a.m. PT

Objectives:

- Describe successes in building a robust PFE Program/PFAC.
- Identify strategies to “grow” a PFE Program/PFAC.
- Discuss barriers and mitigation strategies in developing a PFE Program/PFAC.
QUESTIONS?
Thank you!

hospitalquality@hsag.com