

Patient and Family Engagement (PFE) Quickinar Series Session 11

PFE in Critical Access and Small Rural Hospitals

OBJECTIVES

- Identify the importance of a PFE program and Patient/Family Advisory Council (PFAC) in critical access hospitals (CAHs) and small rural hospitals.
- Describe successes with building a robust PFE Program/PFAC.
- Identify strategies to grow a PFE program/PFAC in a CAH/small rural hospital.
- Discuss barriers and mitigation strategies in developing a PFE program/PFAC in a CAH/small rural hospital.



Presenters

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Key Concepts

- Work <u>with</u> patients and families, rather than simply providing care <u>to/for</u> them.
- A PFAC program is associated with greater quality, safety, and outcomes of care and can decrease use and cost of healthcare services.
- Patients can also be emissaries of the hospital.
- Strive to focus on community need, rather than individual need.





Join Us for the Final Health Equity Quickinar

Recordings, slides, and resource links are posted for ondemand access after every session.



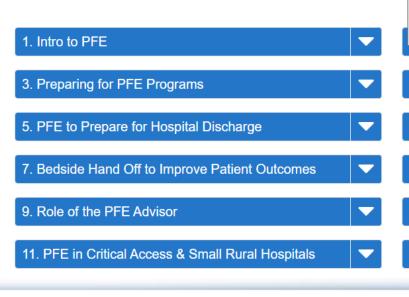


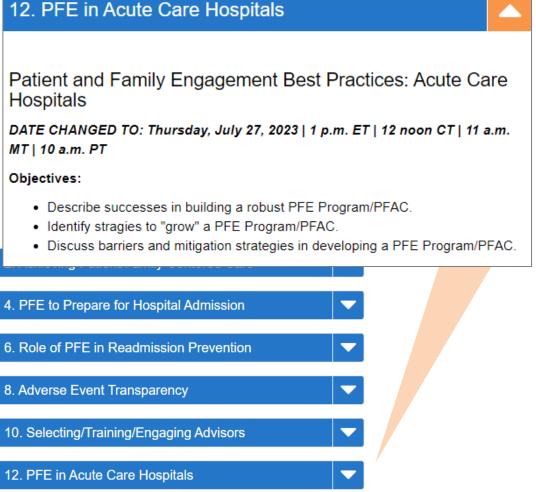




Join Us for the Final PFE Quickinar: July 27

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QUESTIONS?





Thank you!

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