California Department of Public Health (CDPH) Infection Prevention Webinar

Wednesday, August 19, 2020

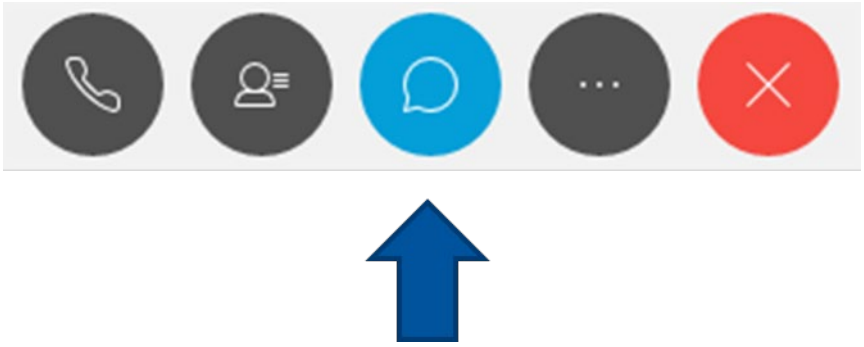
Upcoming

Register for CDPH Wednesday, 3 p.m., webinars at:
www.hsag.com/cdph-ip-webinars

Join CDPH Thursday, 12 noon phone calls:
Dial-in: **1.877.226.8163**
Access Code: **513711**

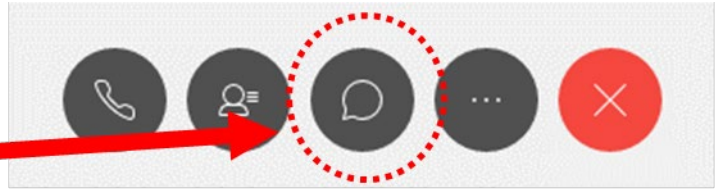
How to Find the Chat Button

- Scroll your mouse on the screen to see the menu at the bottom of the slide.
- Click on the button with a talking bubble to select the chat box.



How to Submit a Question

1. To submit a question, click on the **Chat Button** at the center of the bottom navigation buttons.

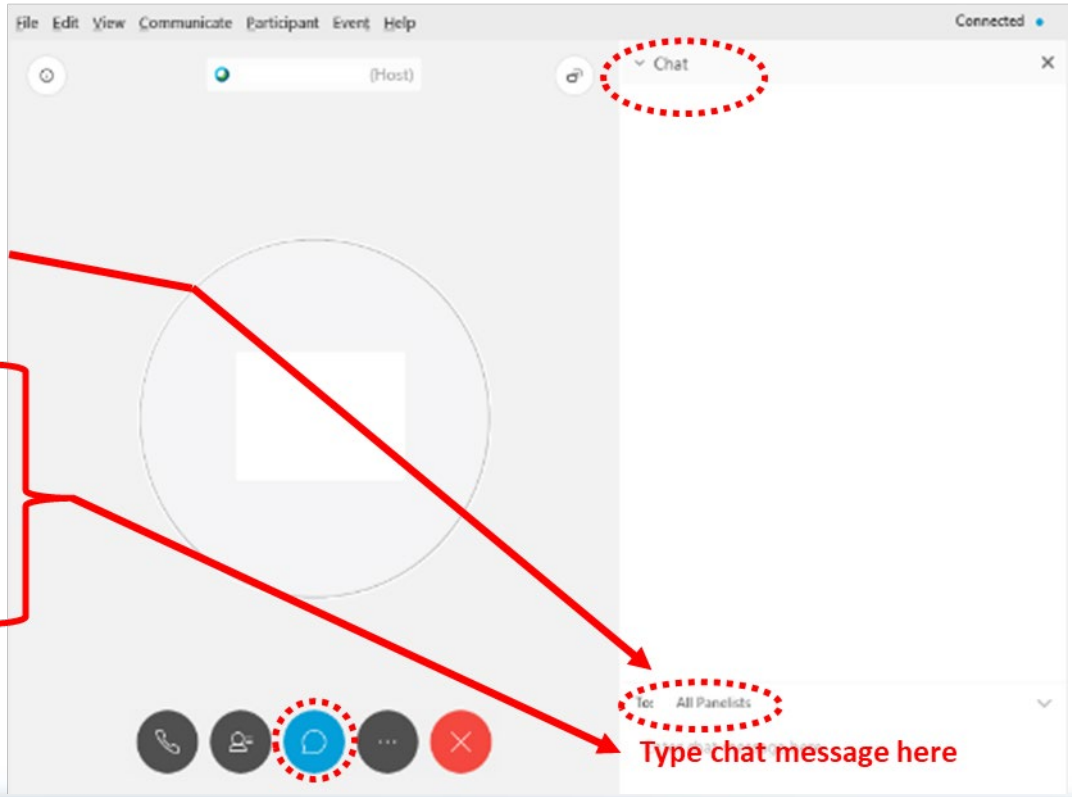


2. The **Chat** panel will open on your right.

3. Indicate that you want to send a question to **All Panelists**.

4. Type your question in the box at the bottom of the panel.

5. Press **Enter** on your keyboard to submit your question.



To connect to the audio portion of the webinar, please have WebEx call you.

Please Take 5 Seconds and Let Us Know

We want this call to be meaningful to you, so we need your input.

At the end of the webinar, you will be asked **one question** to determine if this call equipped your organization to manage COVID-19 and/or your infection prevention practices.

Introductions

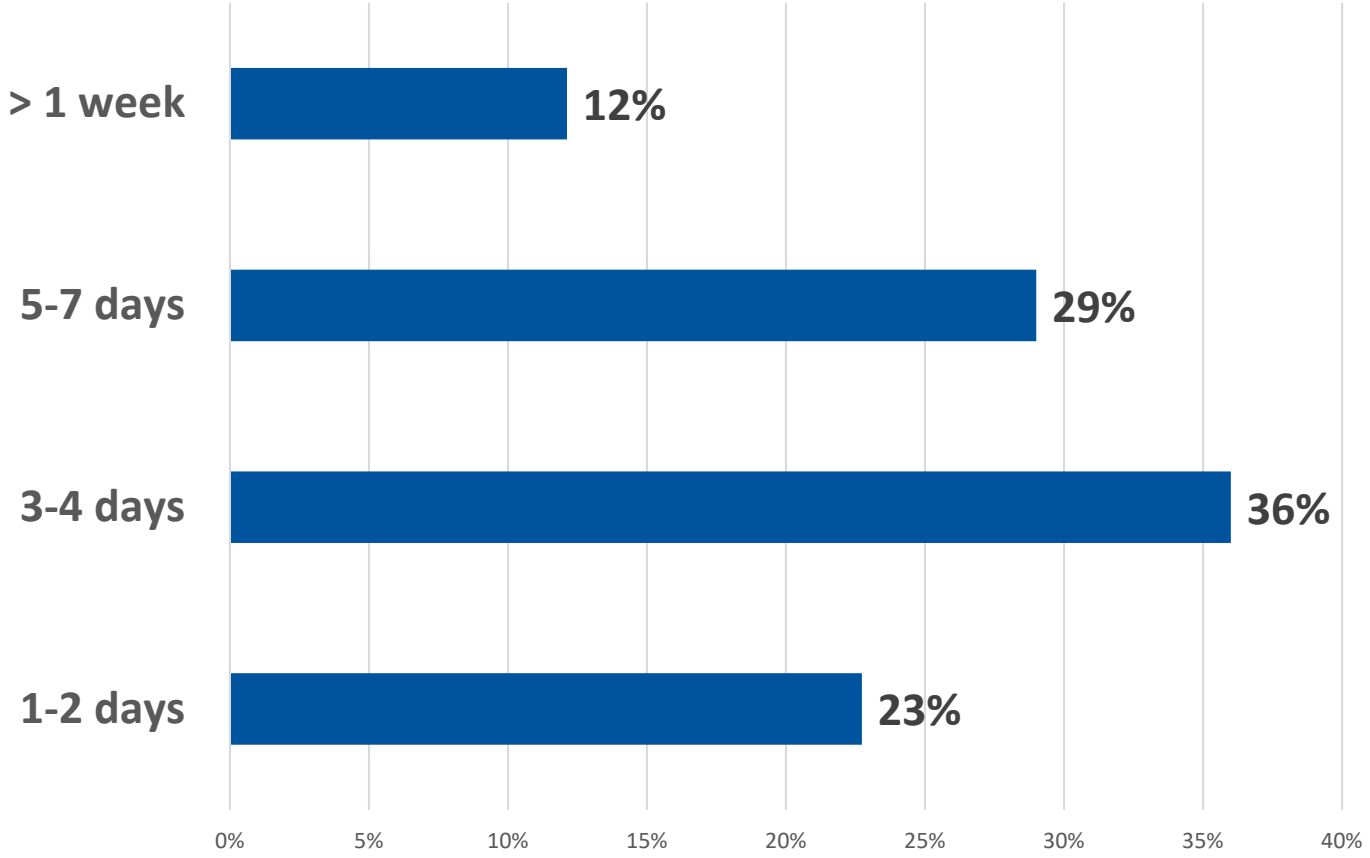
CDPH Update

Poll #1 *(choose 1)*

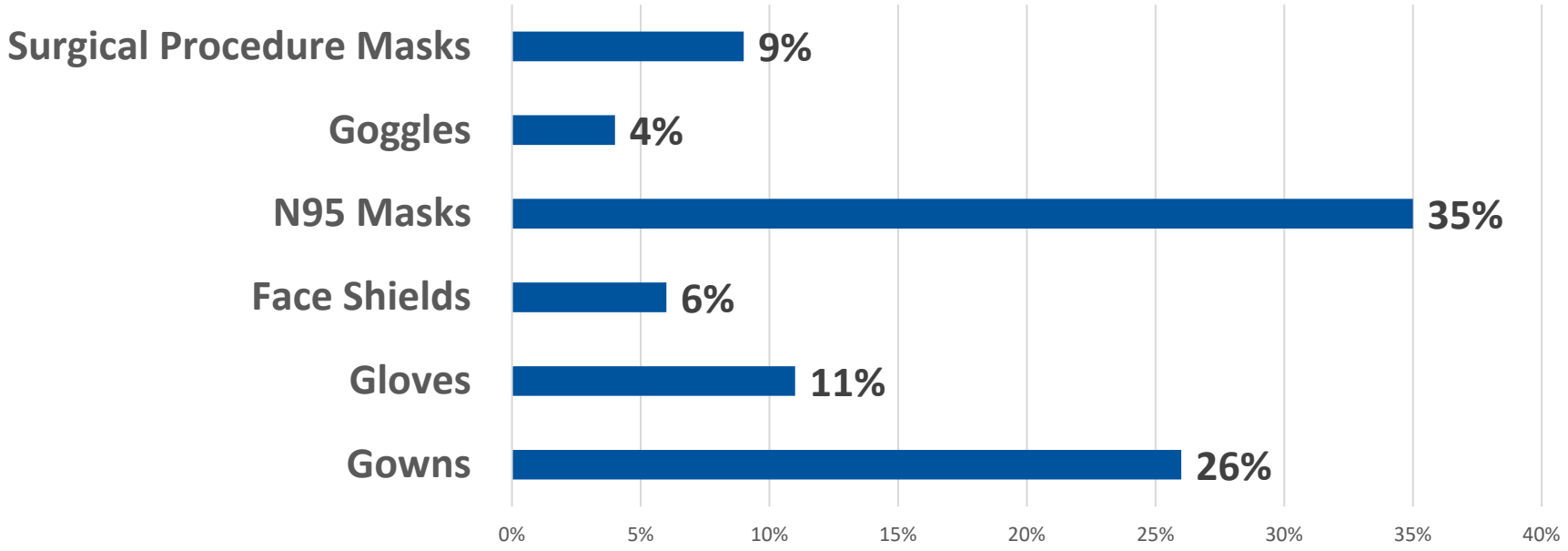
What is your facility's current COVID-19 situation?

a. Our nursing home has been COVID-19 free since the beginning.
b. Our nursing home had COVID-19 positive cases (either staff or resident) but is now COVID free.
c. Our nursing home is currently experiencing its first COVID-19 outbreak.
d. Our nursing home currently has a COVID-19 outbreak, but it is not the first one.
e. Does not apply.

August 12 Poll Results:
Testing Turnaround Time



August 12 Poll Results:
PPE with Access Barrier

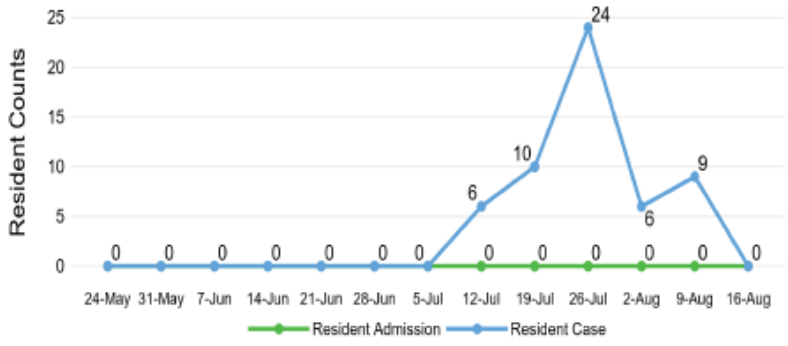


Non-PPE items with access barrier: Antibacterial hand sanitizer for wall units, alcohol swabs, and disinfectant wipes, etc

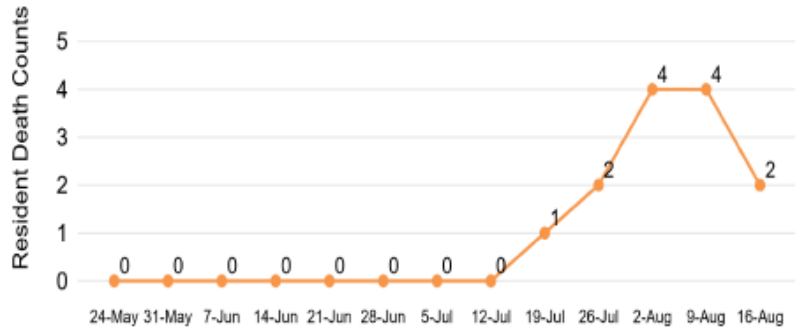
Quality Improvement Innovation Portal (QIIP) Enrollment

Facility-Specific COVID-19 Run Chart

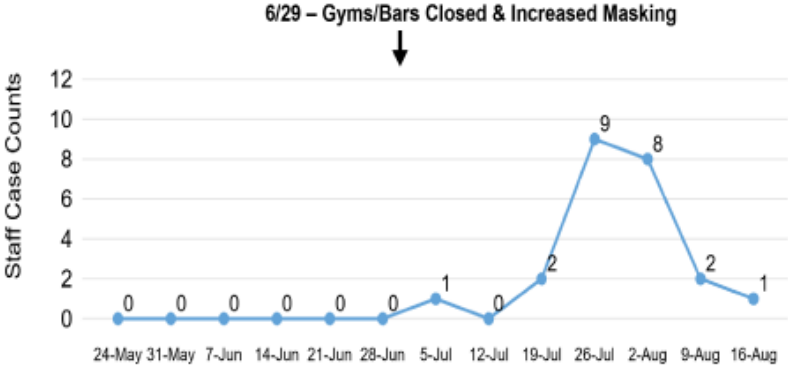
Resident: COVID-19 New Laboratory Positive Case Counts



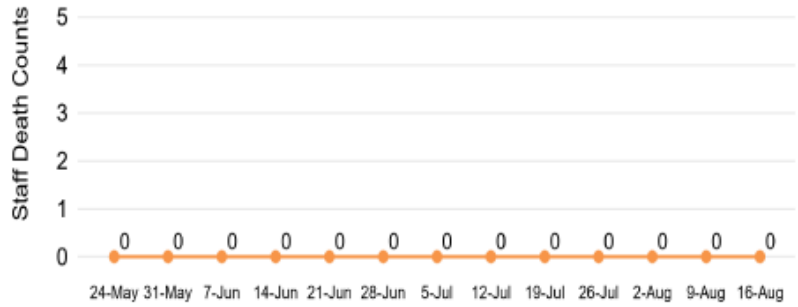
Resident: COVID-19 Death Counts



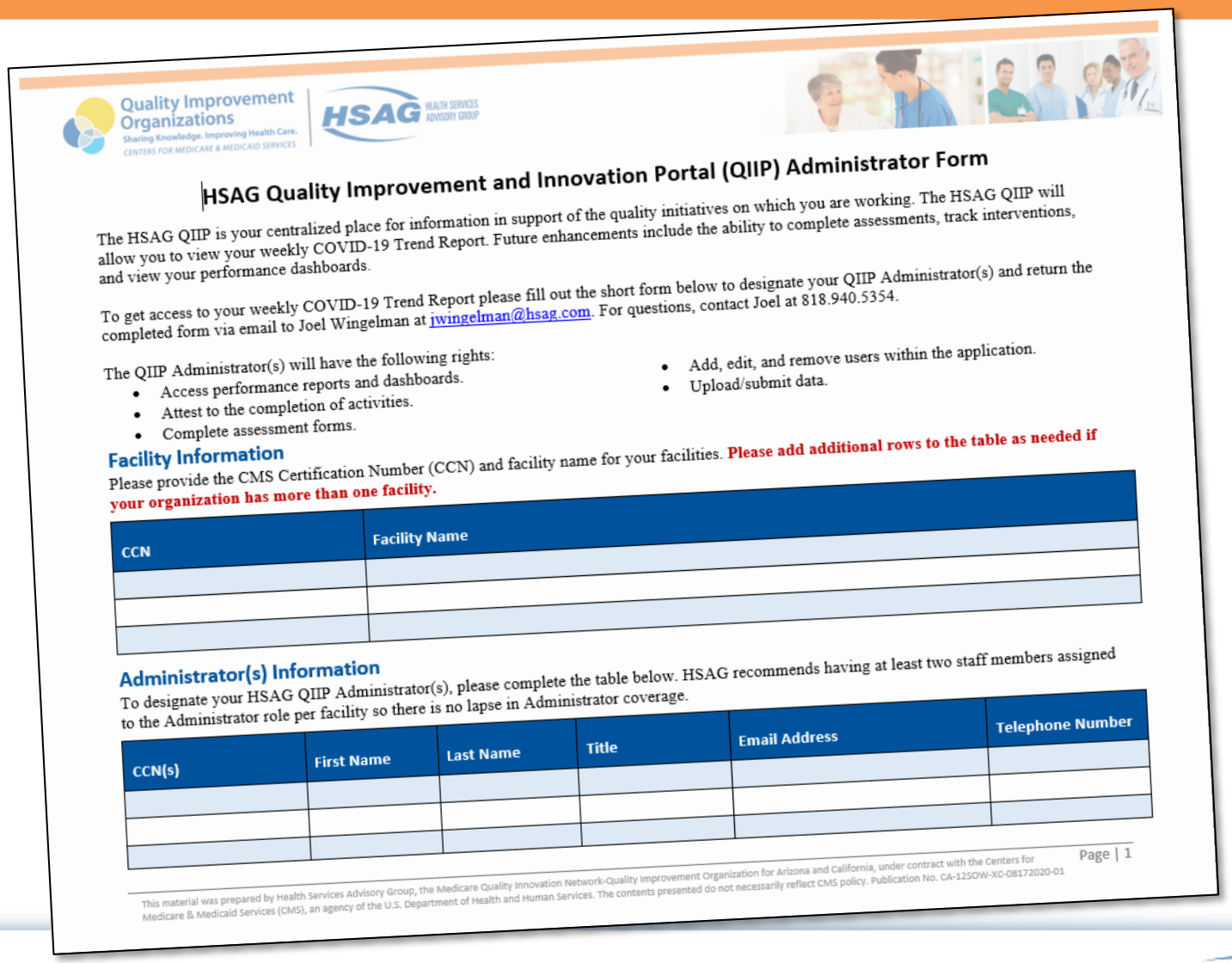
Staff: COVID-19 New Laboratory Positive Case Counts



Staff: COVID-19 Death Counts



To Access The QIIP Portal For Facility Report



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HSAG HEALTH SERVICES ADVISORY GROUP

HSAG Quality Improvement and Innovation Portal (QIIP) Administrator Form

The HSAG QIIP is your centralized place for information in support of the quality initiatives on which you are working. The HSAG QIIP will allow you to view your weekly COVID-19 Trend Report. Future enhancements include the ability to complete assessments, track interventions, and view your performance dashboards.

To get access to your weekly COVID-19 Trend Report please fill out the short form below to designate your QIIP Administrator(s) and return the completed form via email to Joel Wingelman at jwingelman@hsag.com. For questions, contact Joel at 818.940.5354.

The QIIP Administrator(s) will have the following rights:

- Access performance reports and dashboards.
- Attest to the completion of activities.
- Complete assessment forms.
- Add, edit, and remove users within the application.
- Upload/submit data.

Facility Information

Please provide the CMS Certification Number (CCN) and facility name for your facilities. **Please add additional rows to the table as needed if your organization has more than one facility.**

CCN	Facility Name

Administrator(s) Information

To designate your HSAG QIIP Administrator(s), please complete the table below. HSAG recommends having at least two staff members assigned to the Administrator role per facility so there is no lapse in Administrator coverage.

CCN(s)	First Name	Last Name	Title	Email Address	Telephone Number

This material was prepared by Health Services Advisory Group, the Medicare Quality Innovation Network-Quality Improvement Organization for Arizona and California, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. Publication No. CA-12SOW-XC-08172020-01

HSAG HEALTH SERVICES ADVISORY GROUP

Registration Invitation to QIIP

- New users will receive a QIIP registration email. The email will be sent from appdevsupport@hsag.com with a registration link.
- The registration link will expire in 72 hours. If you are unable to register within the 72-hour period, you can either:
  - Click on the "Forgot Password" link on the Secure Login page.
  - Reply to the original registration email and a new link will be sent.

Registration Email

Hello John Doe,

You have been invited to register to use the secure HSAG Quality Improvement Innovation Portal (QIIP). The HSAG QIIP will allow you to view your performance dashboards, access reports, submit data, complete assessments to enhance your QI efforts, and track interventions.

When you register, please enter your email address and create your own password. There is no initial default password when you first access the HSAG QIIP.

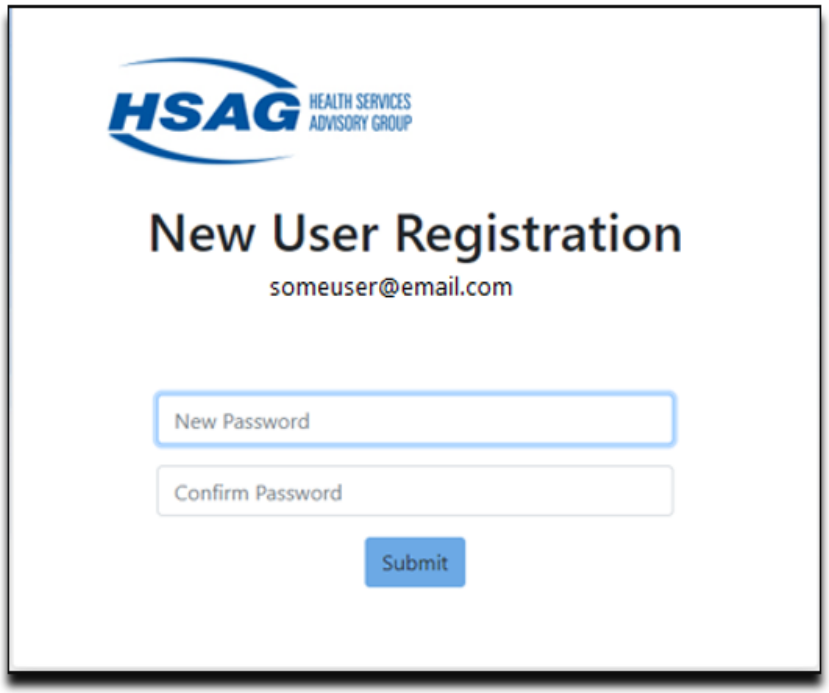
Please register within 72 hours of receiving this email.

Click here to register.

If you have questions about this email, please contact appdevsupport@hsag.com.

CONFIDENTIALITY NOTICE: This communication, including any attachments, may contain confidential information and is intended only for the individual or entity to which it is addressed. Any review, dissemination, or copying of this communication by anyone other than the intended recipient is strictly prohibited. If you are not the intended recipient, please contact the sender by reply email and delete and destroy all copies of the original message.

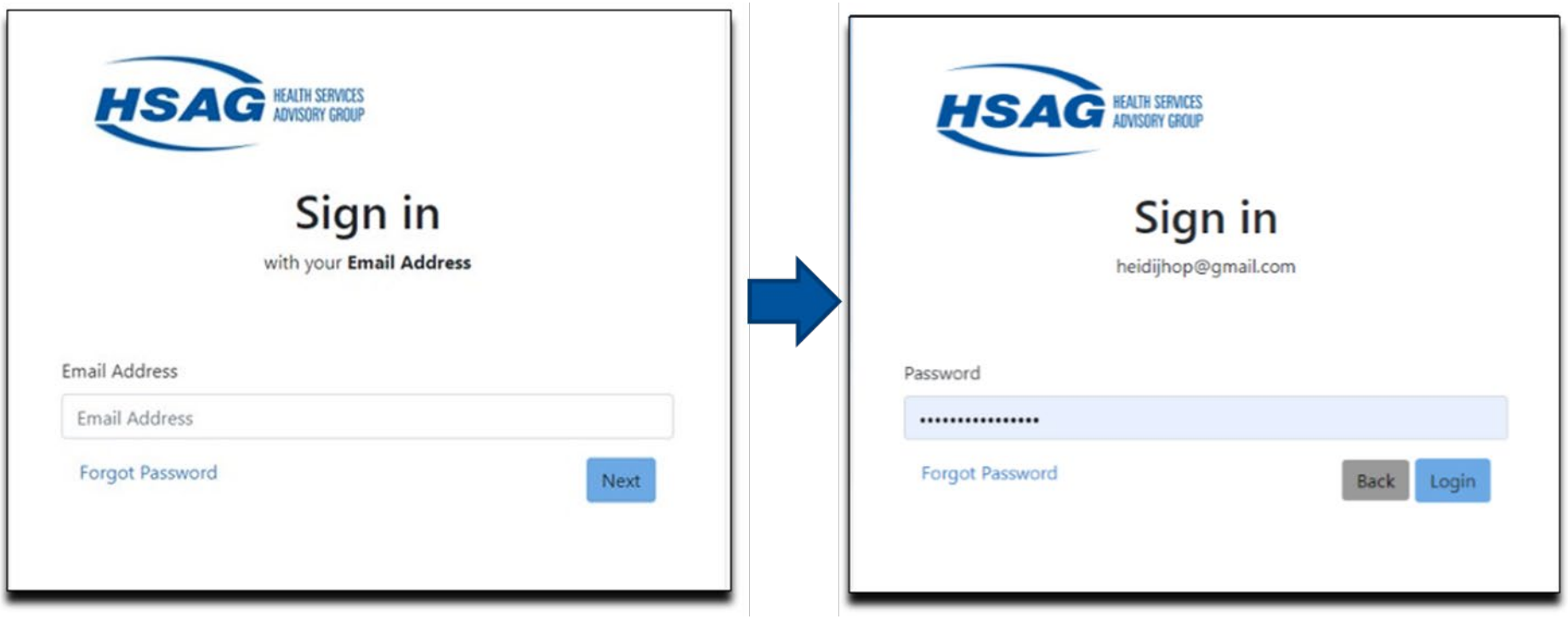
Create and Confirm Password



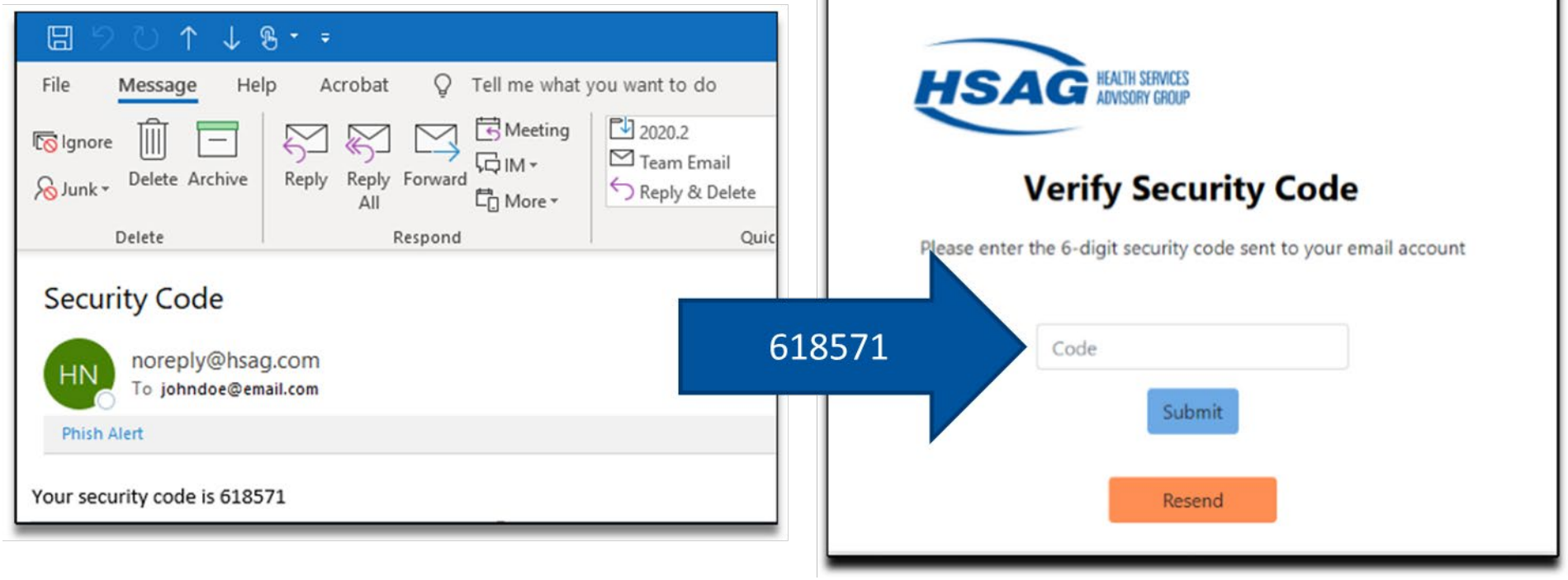
- Passwords must:
  - Be at least 8 characters long
  - Have at least one digit (0–9)
  - Have at least one lowercase letter (a–z)
  - Have at least one uppercase letter (A–Z)
  - Have at least one special character like (!#$%^&*(),.?)

Login Instructions

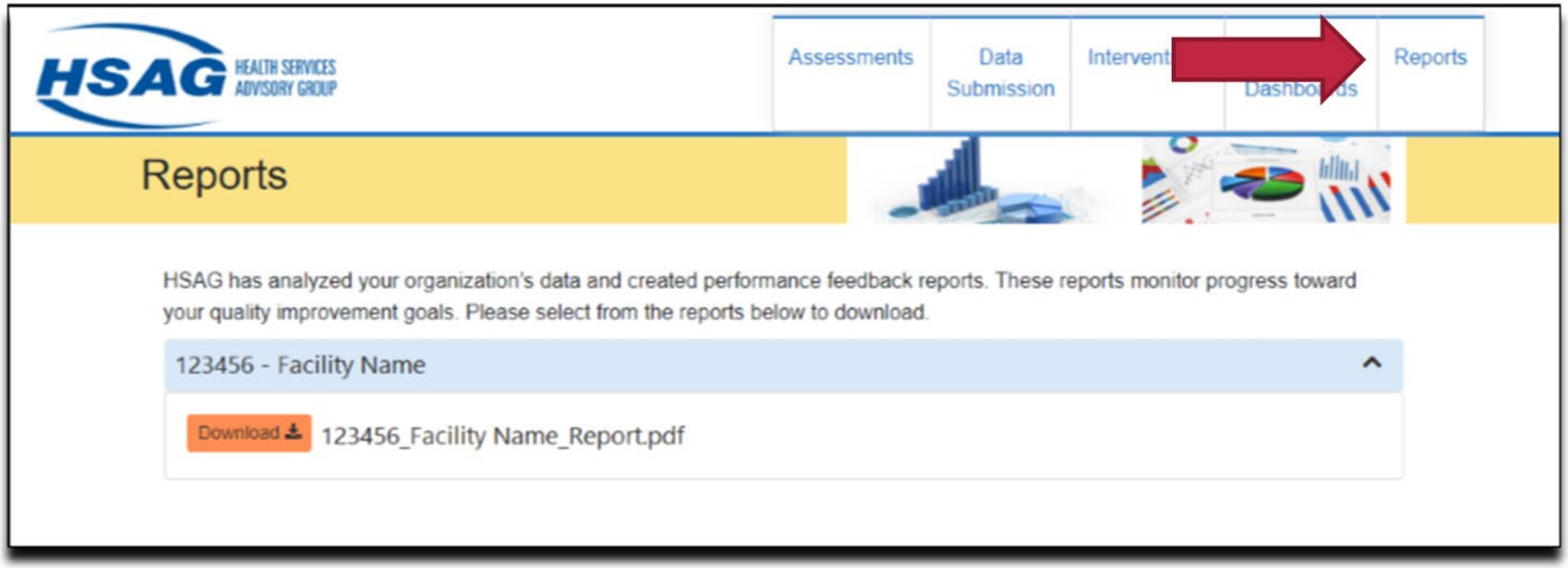
- Visit: https://qiip.hsag.com



Login Instructions (cont.)



Accessing Your Report



Cal OSHA Update

CDPH and CALTCM Presentation

Poll #2: *(check all that apply)*

For Those Facilities That Had COVID-19 in the Building

What do you believe was the most significant factor in controlling COVID-19 in your facility?

a. Full-time infection preventionist (IP)
b. Screening all staff at the door at the beginning of the shift
c. Abundant PPE[1]
d. Timely lab results
e. Cohorting early
f. Strong administrative support for the IP
g. Medical director involvement
h. Consultation from L&C[2]
i. Consultation from local public health
j. Consultation from state HAI[3] program
k. Other

1. PPE=personal protective equipment
2. L&C=licensing and certification
3. HAI=healthcare-associated infection

Questions?

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