

Validation of Performance Improvement Projects

Year	Scope of Activity Validated
2025	<ul style="list-style-type: none"> • Mental Health Access Monitoring (CCOs) • Initiation, Engagement, and Treatment of Alcohol and Other Drug Use Disorders (CCOs)
2024	<ul style="list-style-type: none"> • Mental Health Access Monitoring (CCOs) • Initiation, Engagement, and Treatment of Alcohol and Other Drug Use Disorders (CCOs)
2023	<ul style="list-style-type: none"> • Mental Health Service Access Monitoring (CCOs) • Initiation, Engagement, and Treatment of Alcohol and Other Drug Use Disorders (CCOs)
2022 ^A	<ul style="list-style-type: none"> • Mental Health Service Access Monitoring (CCOs) • Initiation, Engagement, and Treatment of Alcohol and Other Drug Use Disorders (CCOs) • Implementation of a Customer Relationship Management System for Improved Member Engagement (DCOs) • Increasing Dental Care Utilization During Pregnancy (DCOs) • Reduction of No-Shows to Improve Access (DCOs) • Targeted Outreach for Members Not Engaged in Regular Dental Care (DCOs)
2021 ^B	<ul style="list-style-type: none"> • Mental Health Service Access Monitoring (CCOs) • Implementation of a Customer Relationship Management System for Improved Member Engagement (DCOs) • Increasing Dental Care Utilization During Pregnancy (DCOs) • Reduction of No-Shows to Improve Access (DCOs) • Targeted Outreach for Members Not Engaged in Regular Dental Care (DCOs)
2020 ^C	<ul style="list-style-type: none"> • Acute Opioid Safety: Improving Acute Opioid Prescribing Practices (CCOs) • Implementation of a Customer Relationship Management System for Improved Member Engagement (DCOs) • Increasing Dental Care Utilization During Pregnancy (DCOs) • Reduction of No-Shows to Improve Access (DCOs) • Targeted Outreach for Members Not Engaged in Regular Dental Care (DCOs)
2019 ^B	<ul style="list-style-type: none"> • Improving the Safety of Opioid Management^A (CCOs)
2018 ^D	<ul style="list-style-type: none"> • Opioid Safety: Reducing Prescribing on High Morphine Milligram Equivalent/Day Doses^B

^A In addition to validating two statewide CCO topics and four DCO PIP topics, HSAG conducted a review of 2021 Q4 CCO-selected PIPs.

^B In addition to validating one statewide CCO topic and four DCO PIP topics, HSAG conducted quarterly reviews of CCO-selected PIPs.

^C In addition to validating one statewide CCO topic and four DCO PIP topics, HSAG conducted a review of 2020 Q3 CCO-selected PIPs.

^D In addition to validating one statewide CCO topic, HSAG conducted a review of 2019 Q2 and Q3 CCO-selected PIPs.