

Effectively Engaging Patient and Family for Better Healthcare

Tuesday, October 18, 2016

1–2 p.m. AST | 1–2 p.m. EDT | 10–11 a.m. MST | 10–11 a.m. PDT

Nurses Earn One Continuing Education Unit (CEU)

Thomas Workman, PhD, is a principal researcher focusing on health policy and healthcare quality improvement through patient and family engagement at the American Institutes for Research (AIR). He is an advisor to AIR's Center for Patient and Consumer Engagement, and has worked on a variety of projects related to involving stakeholders—including patients and caregivers—in healthcare research, service, and policy decisions.



Thomas Workman, PhD

Dr. Workman has more than 15 years of experience in coordinating, facilitating, and evaluating stakeholder engagement in a variety of settings for health policy and program implementation. At AIR, he leads multiple projects for the Centers for Medicare and Medicaid Services (CMS), the Patient-Centered Outcomes Research Institute, and the Agency for Healthcare Research and Quality.

Join us for this no cost event as we discuss patient and family engagement practices that can change the way we interact with patients and lead to improved patient outcomes!

LEARNING OBJECTIVES

- Define what patient and family engagement is, and how it relates to improved health outcomes.
- Explore the evidence-based outcomes of patient and family engagement for patients, family, and providers.
- Discuss and learn about the eight strategies for change, and five actions when using the patient and family engagement roadmap to help improve patient engagement and outcomes.
- Identify key steps to instituting a robust patient and family engagement process for your patients.

WHO SHOULD ATTEND

Healthcare providers and allied health professionals: physicians, physician assistants, medical assistants, nurse practitioners, nurses, pharmacists, patient advocates, caregivers, and others.

REGISTER TODAY!

- Go to www.goo.gl/KOJBMc
- Click “Register” and complete the form.
- Click “Submit” and you will receive a confirmation email.

DAY OF THE EVENT

(Please join 15 minutes prior to the presentation to ensure proper set up.)

- Go to the event page.
- Enter the registration ID from your confirmation email.
- Enter the password.
- Click “View Information” to download the presentation.
- Click “Join Now.”
- Dial: 1.800.747.5150. Enter the access code provided by email.

Continuing Education Contact Hours for RNs and LPNs/LVNs: Health Services Advisory Group, Inc. is the CE provider for this event. Provider approved by the Board of Registered Nursing, Provider Number 16578, for 1 contact hour. Pending approval. There is no charge for attendance of this event.