What’s Your Plan to Get Patients on the Transplant Waitlist?

**ACT**
- What changes are to be made?
- Next cycle?

**PLAN**
- Objective
- Predictions
- Plan to carry out the cycle (who, what, where, when)
- Plan for data collection

**STUDY**
- Analyze data
- Compare results to predictions
- Summarize what was learned

**DO**
- Carry out the plan
- Document observations
- Record data
Plan

- **Goal:** Demonstrate at least a 10% point increase in the rate of eligible patients placed on a waitlist for transplant
- **Interventions:** Root cause analysis, education (staff and patients), relationship-building
- **Lead Identification:** Administrator/Social Worker
- **Timeline:** January–September 2018

Do

- **Carry out the plan:** Conduct RCA, submit data to Network monthly, conduct education, identify/employ/share best practices
- **Document:** Document in patient files, complete Medical Contraindication Forms, implement transplant education, communicate with transplant center, refer all interested patients
- **Record the data:** Use/document internal tracking tool, report to Network on progress

Study

- Continue to Review patients for suitability and interest monthly
- Which interventions are working, which are not?
- Use RCA to determine why
- Make note of best/worst practices

Act

- Make rapid-cycle changes based on your monthly reviews
- Revise/document your plan accordingly
- Contact the Network for assistance when unsure