



California Department of Public Health (CDPH) Infection Prevention Webinar

Wednesday, February 24, 2021

Upcoming Calls



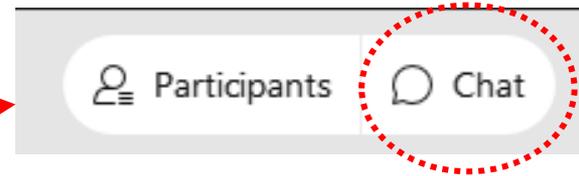
- CDPH Tuesday, 8 a.m., All-Facilities Calls:
 - Call in: **1.844.721.7239**
 - Access code: **799 3227**
- CDPH Wednesday, 3 p.m., SNF Infection Prevention (IP) Webinars:
 - Register at: hsag.com/cdph-ip-webinars
 - Recordings and slides are posted at registration site.
- CDPH Thursday, 12 noon, SNF IP Phone Calls:
 - Dial-in: **1.877.226.8163**
 - Access Code: **513 711**

Call notes for 2021 will be posted soon at the CDPH skilled nursing facility (SNF) infection prevention (IP) education website:

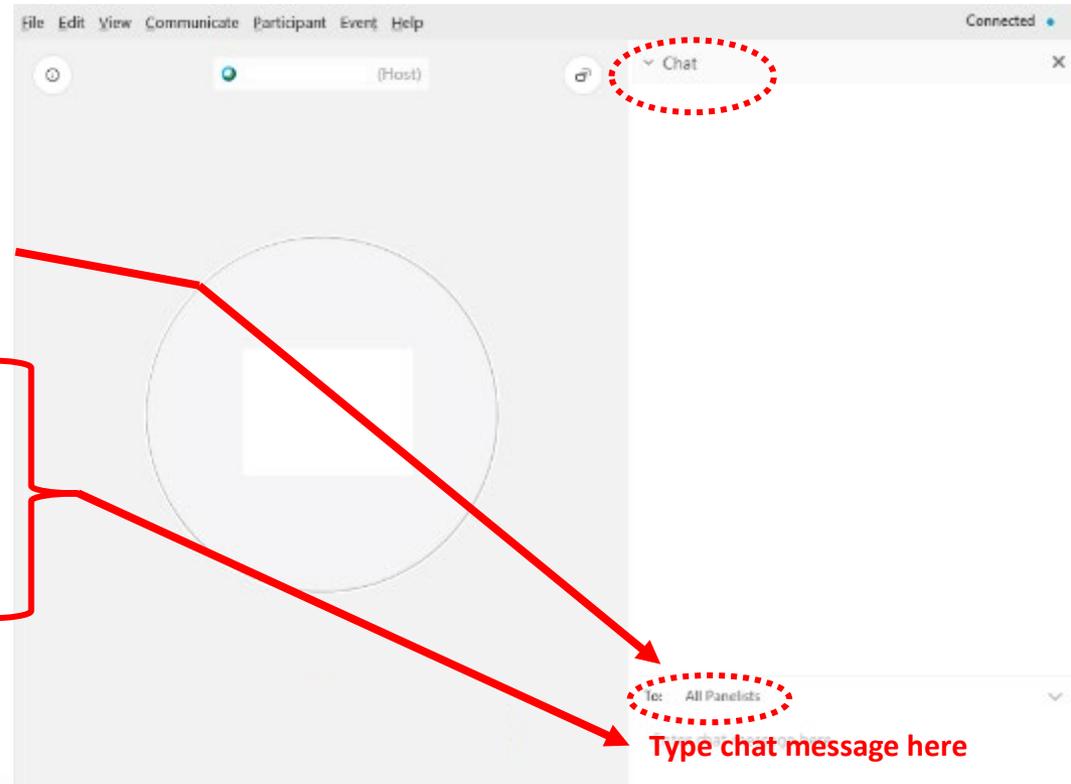
cdph.ca.gov/Programs/CHCQ/Pages/SNFeducation.aspx

How to Find the Chat Button and Submit a Question

1. To submit a question, click on the **Chat Button** located in the bottom right corner of your Webex window.



2. The **Chat** panel will open on your right.



3. Indicate that you want to send a question to **All Panelists**.

4. Type your question in the box at the bottom of the panel.

5. Press **Enter** on your keyboard to submit your question.

To connect to the audio portion of the webinar, please have Webex call you.

Please Take 5 Seconds and Let Us Know



We want this call to be meaningful to you, so we need your input.

At the end of the webinar, you will be asked **one question** to determine if this call equipped your organization to manage COVID-19 and/or your infection prevention practices.

Agenda



- CDPH Update
- Testing Task Force Update
- CMS Targeted COVID-19 Training
- COVID-19 Vaccine Updates
- Q&A



CDPH Update



Testing Task Force Update



CMS Targeted COVID-19 Training for Nursing Homes

[qsep.cms.gov](https://www.cms.gov/qsep)

CMS Targeted COVID-19 Training for Frontline Nursing Home Staff and Management qsep.cms.gov



Driving Healthcare Quality

Welcome to the Quality, Safety & Education Portal (QSEP)

Login

Sign Up

[Select here for public access to the Training Catalog](#)

[Select here for instructions on how to access Targeted COVID-19 Training for Nursing Homes](#)

Feedbacks

- *“Really educational and more detailed than some other trainings my facility used to provide.”*
- *“Great for visual learners.”*
- *“Can be understood at every level.”*
- *“After taking the training myself, I felt the training hit all areas and is a must for our staff.”*

Implementation Best Practices

- Leader to take training first
- Provide incentives to facilities and staff
- Set a specific completion date
- Designate a staff member to track completion
- Involve all departments
- Encourage staff members to use personal email
- Allow flexibility to complete at home
- Add to ongoing, annual re-training and new-hire onboarding process

Instructions on How to Access Training

Steps required to get a certificate for the *Targeted COVID-19 Training for Frontline Nursing Home Staff and Management*

1. Select **"Sign up"** for **"Providers and Other Learners"**.
2. Tell Us Who You Are. Enter your Name and Email address. Select **"Provider/Supplier"** User Role from the drop-down list, select **"Next"** to continue registration.
3. Select **"SNF/NF - Skilled Nursing Facilities/Nursing Facilities"** from the drop-down list under **"Provider/Supplier Type"**.
4. Select **"Facility Search"**. Enter your primary facility CCN, or facility name (first few characters), or zip code, or state and select **"Search"**. A list of facilities matching your criteria will appear. Select **"Next"** to complete registration. You will receive the email confirmation.
5. After confirmation, go to QSEP home page, select **"Login"** for **"Providers and Other Learners"**. Enter your email address to login to QSEP. You will be sent to the QSEP Training Catalog.
6. Use either the search field or the alphabetical listing to locate the training. The training names are:
 - **CMS Targeted COVID-19 Training for Frontline Nursing Home Staff**
 - **CMS Targeted COVID-19 Training for Nursing Home Management**
7. Select the **"Launch"** button at the right side of the window beside the course listing.
8. The Training Menu page will be displayed, where you may begin the pre-test, training, and post-test.
9. After completing the post-test, return to the Training Menu page and select the **"Training Evaluation"** link.

Training Menu:

CMS Targeted COVID-19 Training for Frontline Nursing Home Staff - Pre-test (COMPLETED)

[CMS Targeted COVID-19 Training for Frontline Nursing Home Staff \(COMPLETED\)](#)

CMS Targeted COVID-19 Training for Frontline Nursing Home Staff - Posttest (COMPLETED)

CMS Targeted COVID-19 Training for Frontline Nursing Home Staff - Training Evaluation (COMPLETED)

Questions:
helpdesk@qsep.org

CDPH Health Care Heroes Campaign

- Toolkit: Video, wall posters, social media messaging and images
- Health care workers can be heroes at work and at home by following COVID safety practices all the time.
- https://www.cdph.ca.gov/Programs/OPA/Pages/Communications-Toolkits/health_care_heroes.aspx



CDPH Health Care Heroes Campaign (cont.)

OUR ACTIONS
SAVE LIVES



THE MOST EFFECTIVE DEFENSE

BEGINS WITH OUR OWN BEHAVIOR.

WE ARE ALL TIRED, BUT THE FIGHT

AGAINST COVID-19 ISN'T DONE YET.

TOGETHER, WE CAN OVERCOME THIS.

OUR ACTIONS
SAVE LIVES



WE SACRIFICE OUR TIME.

WE SACRIFICE OUR HEALTH.

**THE JOB WE DO MATTERS -
AT WORK AND AT HOME TOO.**

Poll: What is your experience with the Health Care Heroes Campaign (select all that apply)?

- a) We shared the campaign messages and online materials, and they were well received.
- b) We printed the digital files to post in the break rooms and common areas to boost morale.
- c) We've seen the campaign, but don't have time and/or a printer to put anything up on a wall.
- d) This is the first time I've heard of the Health Care Heroes campaign.



COVID-19 Vaccine Updates

Questions?





This material was prepared by Health Services Advisory Group, the Medicare Quality Innovation Network-Quality Improvement Organization for Arizona and California, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy.

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