



# California Department of Public Health (CDPH) Infection Prevention Webinar

Wednesday, May 12, 2021

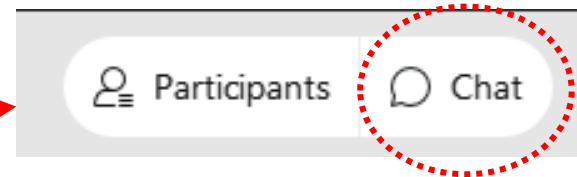
# Upcoming Calls



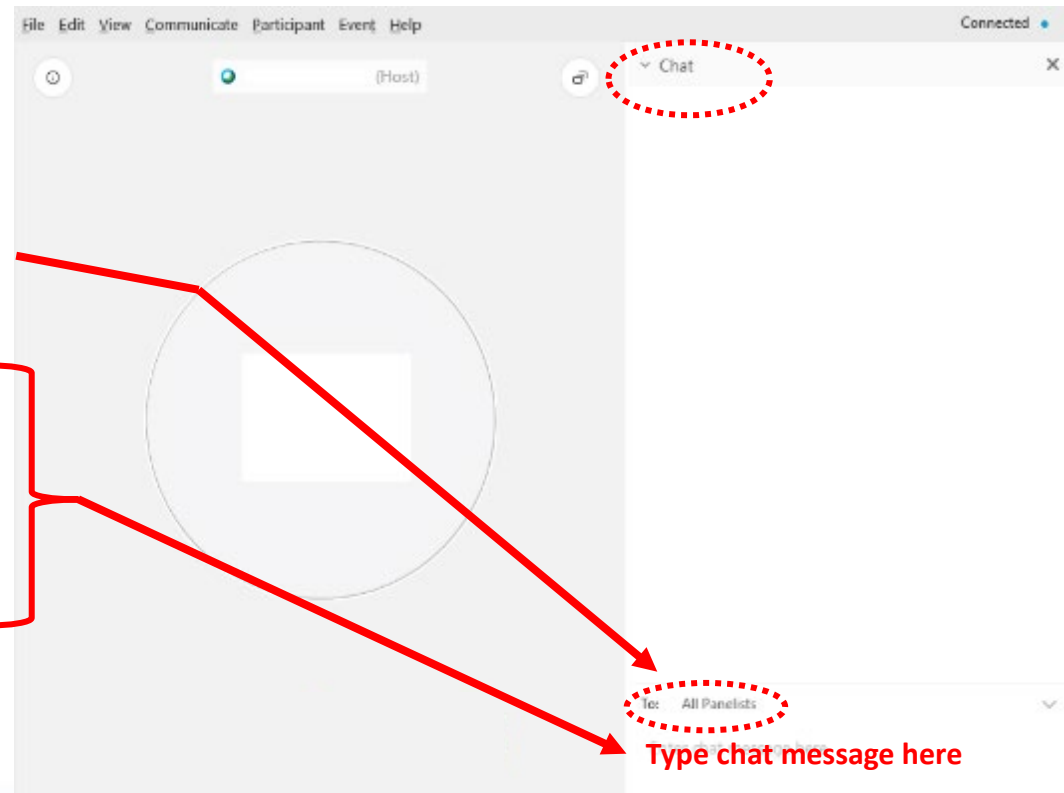
- CDPH Tuesday, 8 a.m., All-Facilities Phone Calls:
  - Call in: **1.844.721.7239**
  - Access code: **799 3227**
- CDPH Wednesday, 3 p.m., SNF Infection Prevention (IP) Webinars:
  - Register at: [hsag.com/cdph-ip-webinars](https://hsag.com/cdph-ip-webinars)
  - Recordings, notes and slides are posted at registration site
  - Trouble logging in: check link and date at registration site
- CDPH Thursday, 12 noon, SNF IP Phone Calls:
  - Dial-in: **1.877.226.8163**
  - Access Code: **513 711**

# How to Find the Chat Button and Submit a Question

1. To submit a question, click on the **Chat Button** located in the bottom right corner of your Webex window.



2. The **Chat** panel will open on your right.



3. Indicate that you want to send a question to **All Panelists**.

4. Type your question in the box at the bottom of the panel.

5. Press **Enter** on your keyboard to submit your question.

To connect to the audio portion of the webinar,  
please have Webex call you.

# Please Take 5 Seconds and Let Us Know



We want this call to be meaningful to you, so we need your input.

At the end of the webinar, you will be asked **one question** to determine if this call equipped your organization to manage COVID-19 and/or your infection prevention practices.

# Agenda



- Testing Task Force Update
- CDPH Updates
- Infection Preventionist Online Training
- National Healthcare Safety Network (NHSN)  
Vaccine Reporting Update
- Motivational Interviewing Techniques
- Q&A



# Testing Task Force Update



# CDPH Update



***May 6–12***  
***National Nurse's Week***

***May 9–15***  
***National Skilled***  
***Nursing Care Week***

***May 12***  
***California***  
***Skilled Nursing***  
***Recognition Day***



## OFFICE OF THE GOVERNOR

May 12, 2021

### ***California Skilled Nursing Recognition Day***

On behalf of the State of California, it is an honor to recognize the staff of California's skilled nursing facilities for their remarkable dedication and sacrifice amid unprecedented challenges during the COVID-19 pandemic.

Skilled nursing facilities provide vital care for our elderly and persons with disabilities. Over the past year, skilled nursing staff have worked diligently to limit the spread of COVID-19 among their residents, protecting this very vulnerable population in the face of challenging circumstances and the heavy emotional toll of the pandemic.

Staff also provided support to nursing facility residents and their families during this incredibly difficult time, especially for those that could not leave their rooms or see visitors in-person.

California skilled nursing facilities have the lowest fatality ratio in the continental U.S., and we have our skilled nursing staff to thank for that.

As we work to recover from the pandemic, our skilled nursing facilities are taking steps to maintain access to quality care while ensuring residents and staff stay safe with access to vaccinations and regular testing.

This National Skilled Nursing Care Week, I thank the dedicated workers in these facilities for the heroic contributions they make every day to the well-being of the residents and families they serve.

Sincerely,

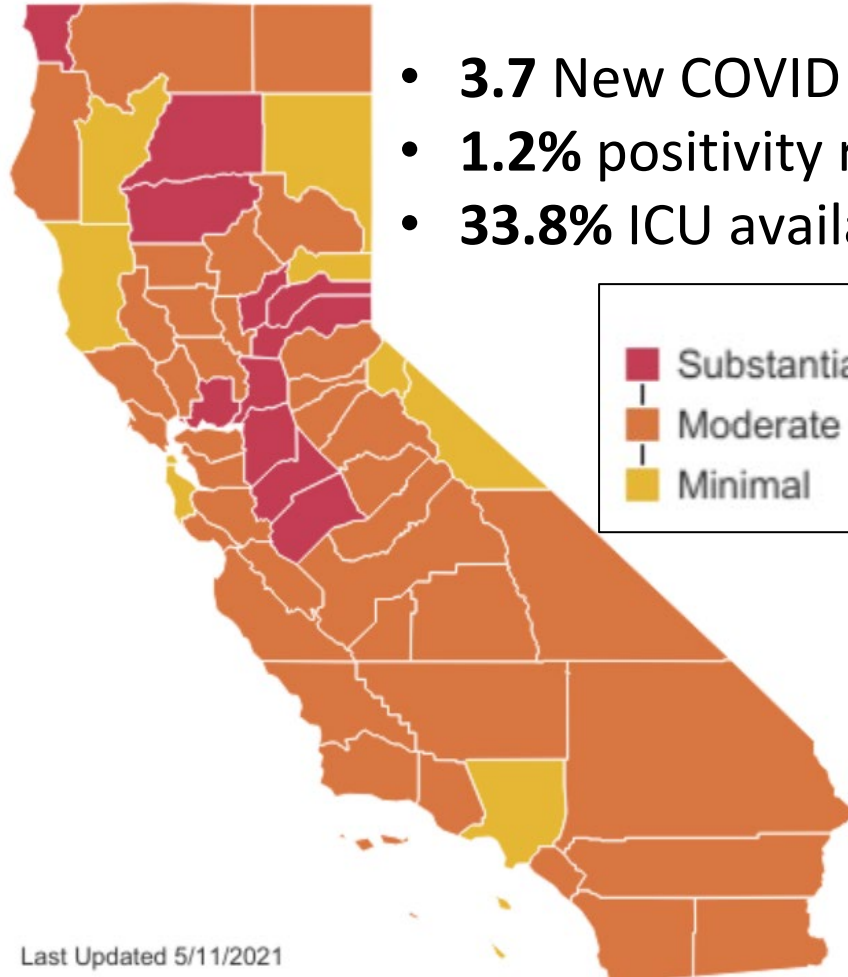
A handwritten signature in black ink, appearing to read "Gavin Newsom".  
Gavin Newsom



# California's County Risk Levels

<https://covid19.ca.gov/safer-economy/#tier-assignments>

- **3.7** New COVID positive cases per day per 100K
- **1.2%** positivity rate (7-day average)
- **33.8%** ICU availability



	Counties	Population	
Substantial	11	4,494,300	11.2%
Moderate	38	23,556,971	58.7%
Minimal	9	12,077,889	30.1%

Last Updated 5/11/2021

WIDESPREAD

SUBSTANTIAL

MODERATE

MINIMAL

# CDPH SNF Infection Preventionist (IP) Training Online Course

- Register: [cdph.ca.gov/Programs/CHCQ/HAI/Pages/IP\\_TrainingForSNFs\\_OnlineCourse.aspx](https://cdph.ca.gov/Programs/CHCQ/HAI/Pages/IP_TrainingForSNFs_OnlineCourse.aspx)
- 14-hour self-paced course
- No cost to attend
- Primary Objectives:
  - Discuss the most important care practices for preventing \*CLABSI, CDI, HAI, CAUTI, pneumonia, and COVID-19
  - Discuss principles of infection surveillance and other core disciplines such as microbiology, antibiotic stewardship, care of the environment, cleaning/sterilization/disinfection, employee health
  - Describe how to analyze and use data to focus IP activities
  - Describe national, state, and local regulatory bodies that oversee infection prevention and HAI public reporting

\*Central line associated bloodstream infections (CLABSI), *Clostridioides difficile* infection (CDI), Healthcare-associated infections (HAI), Catheter-associated urinary tract infections (CAUTI)



# NHSN Vaccine Reporting Update

## [sams.cdc.gov](https://sams.cdc.gov)

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard, Mail Stop C2-21-16  
Baltimore, Maryland 21244-1850



Center for Clinical Standards and Quality/Quality, Safety & Oversight Group

Ref: QSO-21-19-NH

**DATE:** May 11, 2021

**TO:** State Survey Agency Directors

**FROM:** Director  
Quality, Safety & Oversight Group

**SUBJECT:** Interim Final Rule - COVID-19 Vaccine Immunization Requirements for Residents and Staff

# Long-Term Care Facility (LTC) Vaccine Immunization Requirements for Residents/Staff

- [CMS QSO-21-19-NH](#) released on May 11, 2021
- New requirements for educating residents/resident representatives and staff regarding the benefits and potential side effects associated with the COVID-19 vaccine, and offering the vaccine
- LTC facilities must report COVID-19 vaccine and therapeutics treatment information to NHSN

# NHSN Reporting

- The regulation becomes effective 5/21/21.
- To be compliant with the reporting requirement, facilities must begin reporting including vaccination and therapeutic data reporting in facility NHSN submissions by 11:59 p.m. Sunday, June 13, 2021.

# Upcoming NHSN Training

- Updated Weekly COVID-19 Vaccination Modules for Long-Term Care Facilities
- May 18, 20, 25, 27, 12:30 p.m.
- Registration:  
[https://cdc.zoomgov.com/webinar/register/WN\\_DQQITIUsQ7egD7ZPQlralg](https://cdc.zoomgov.com/webinar/register/WN_DQQITIUsQ7egD7ZPQlralg)



# Using Motivational Interviewing to Address COVID-19 Vaccine Acceptance



# Motivational Interviewing



“Beliefs change with time or new knowledge, so we have to ride it out. Listen hard, don’t judge and let them move at their own pace.”

—Tina Sandri

# Motivational Interviewing

- **Originated** as an approach to behavior change for individuals with substance use disorders
- **Definition:** A collaborative, person-centered form of guiding to elicit and strengthen motivation for change
- **Focus:** Exploring and resolving ambivalence focusing on the motivation with the individual that facilitates change
- **It supports change that is consistent with the person's own values and concerns**

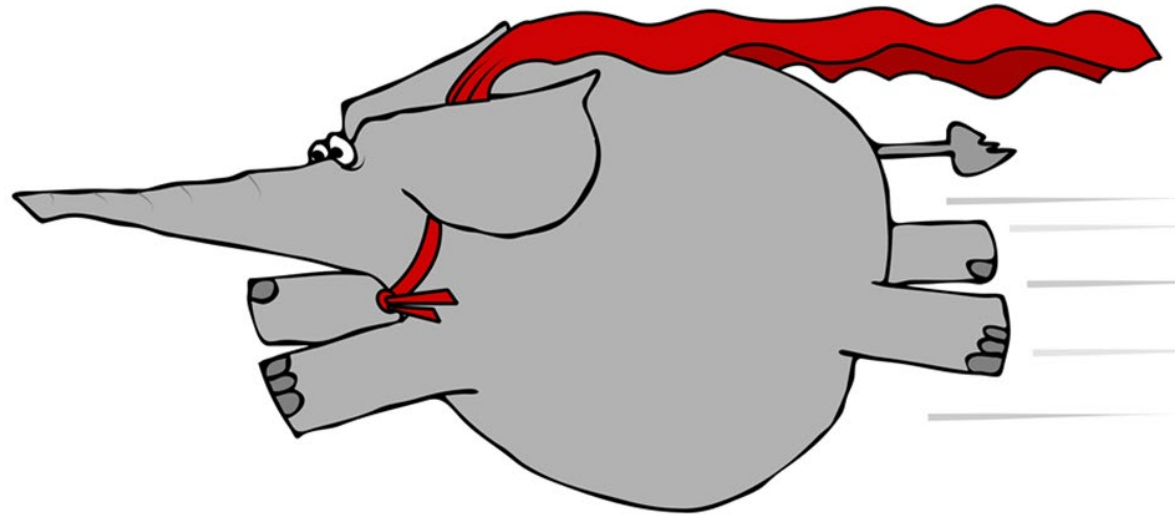
# What Is the Goal of Motivational Interviewing?



- **Goal:** Ask questions and explore change talk
- Change talk
  - “I want, I would like to, I wish, I could, I might be able to...”
- Sustain talk
  - “Yeah, but...”
  - The polite “yes” but it’s really a no.
  - The angry “No!”
  - “I have no desire to get vaccinated.”
  - “I’m afraid of the side effects.”

# Resist the “Righting Reflex”

- Our desire to correct what is wrong and keep people from harm
- Our desire to “fix” the person
- Our good intentions
- Usually generates a feeling that you are working too hard



# Motivational Interviewing Skills to Practice



## **Open-ended questions**

- Listen to understand, not to respond!



## **Affirmations/recognize strengths**

- “You take care of your family so well. I can understand why you’re concerned.”



## **Reflective listening/explore-offer-explore**

- I’ve heard others express this concern. Would you share some of your reasons for not wanting to vaccinate right now?” Offer info, then explore their response.



## **Providing information/advice *with permission***

- Don’t forget to explore their response!



## **Summarizing the conversation**

- Communicate understanding, include important elements of discussion, and possibly shift the direction to exploring possible change

# What Do You Do If ... ?

- A person blurts out a loud, inflammatory statement to get us to react?
- Someone states information that is definitely FALSE?
- The person you're conversing with won't give you an answer.

# Learn More About Motivational Interviewing

## Using Motivational Interviewing (MI) to Improve COVID-19 Vaccine Acceptance in Nursing Homes

- Tuesday, May 25, 2021 | 10:30 a.m. PT
- Register at: [www.hsag.com/covid-19-events](http://www.hsag.com/covid-19-events)





# Thank you!

Claudia Kinsella: [CKinsella@hsag.com](mailto:CKinsella@hsag.com)

# Questions?





This material was prepared by Health Services Advisory Group, the Medicare Quality Innovation Network-Quality Improvement Organization for Arizona and California, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy.  
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