California Department of Public Health (CDPH) Infection Prevention Webinar

Wednesday, August 5, 2020

Upcoming

Register for CDPH Wednesday, 3 p.m., webinars at:
www.hsag.com/cdph-ip-webinars

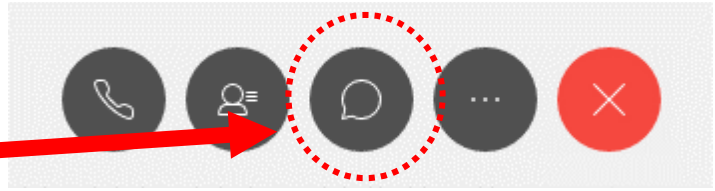
Join CDPH Thursday, 12 noon phone calls:
Dial-in: **1.877.226.8163**
Access Code: **513711**

How to Find the Chat Button

- Scroll your mouse on the screen to see the menu at the bottom of the slide.
- Click on the button with a talking bubble to select the chat box.

How to Submit a Question

1. To submit a question, click on the **Chat Button** at the center of the bottom navigation buttons.

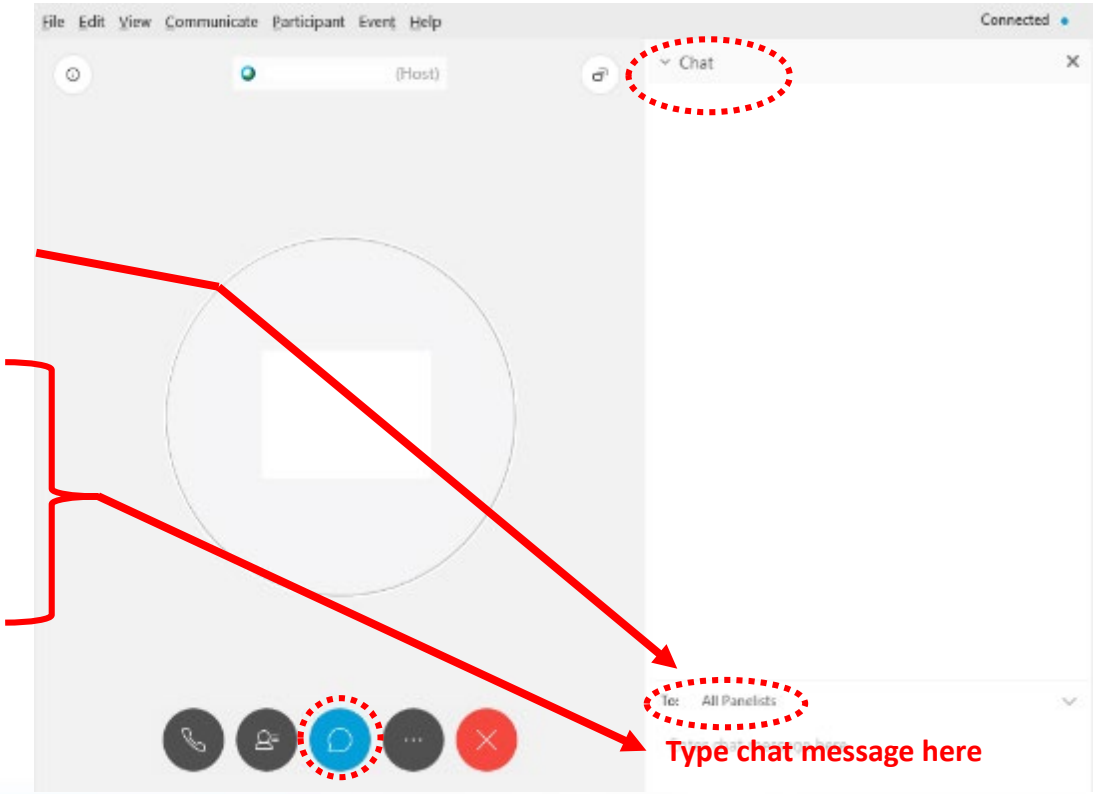


2. The **Chat** panel will open on your right.

3. Indicate that you want to send a question to **All Panelists**.

4. Type your question in the box at the bottom of the panel.

5. Press **Enter** on your keyboard to submit your question.



To connect to the audio portion of the webinar, please have WebEx call you.

Please Take 5 Seconds and Let Us Know

We want this call to be meaningful to you, so we need your input.

At the end of the webinar, you will be asked **one question** to determine if this call equipped your organization to manage COVID-19 and/or your infection prevention practices.

Introductions

Field Leadership

TQII Best Practices and Lessons Learned

Claudia Kinsella, MSN, RN-B-C
Quality Improvement Specialist, HSAG

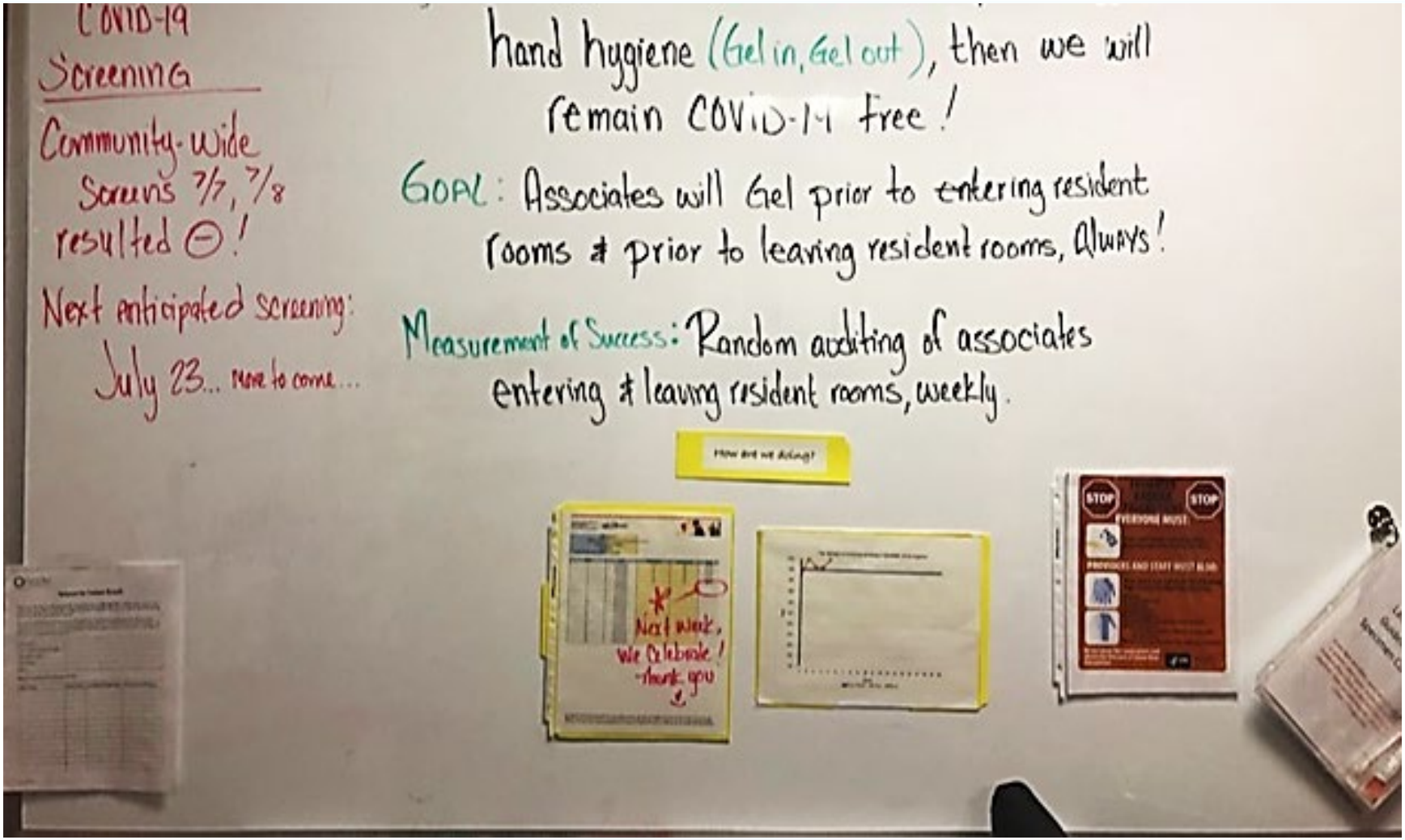
Jenna Burke, BSPH, CHES
Quality Improvement Specialist, HSAG

Stories From the Field

- Vision board
- Donning and doffing PPE[1] video
- IP[2] compliance engagement incentive
- Doff-icer program

1. PPE=personal protective equipment
2. IP=infection prevention

One Facility's "Vision Board"

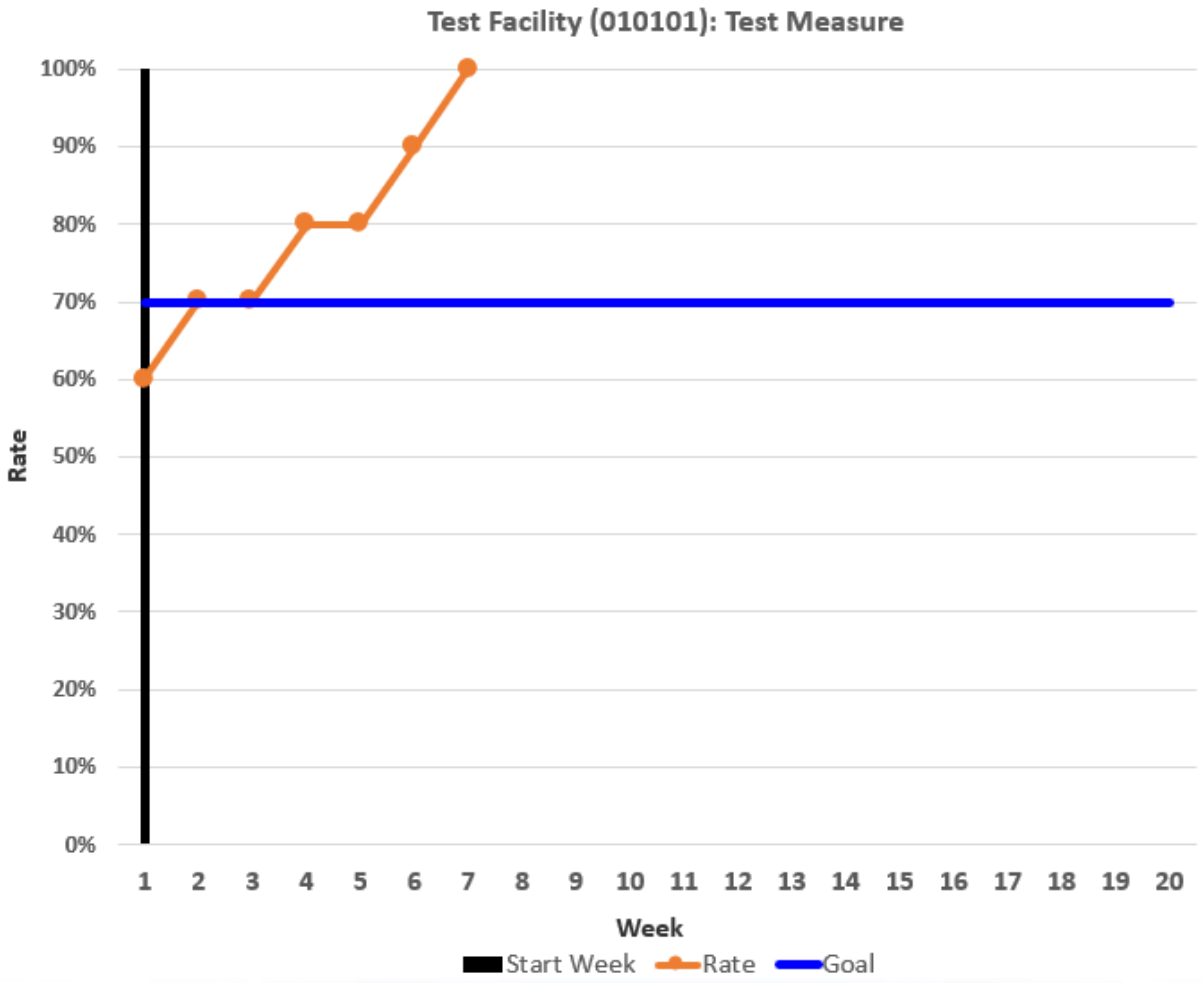


Data

CCN:	010101
Facility Name:	Test Facility
Measure:	Test Measure
Goal:	70%
Intervention Start Week:	6/15/2020

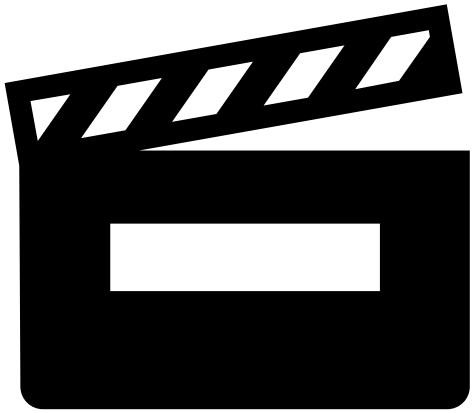
Week	Date	Numerator	Denominator	Rate
1	6/15/2020	6	10	60.0%
2	6/22/2020	7	10	70.0%
3	6/29/2020	7	10	70.0%
4	7/6/2020	8	10	80.0%
5	7/13/2020	8	10	80.0%
6	7/20/2020	9	10	90.0%
7	7/27/2020	10	10	100.0%
8	8/3/2020			
9	8/10/2020			
10	8/17/2020			
11	8/24/2020			
12	8/31/2020			

Run Chart


Test Facility (010101): Test Measure
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
Rate
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Week
Start Week
Rate
Goal

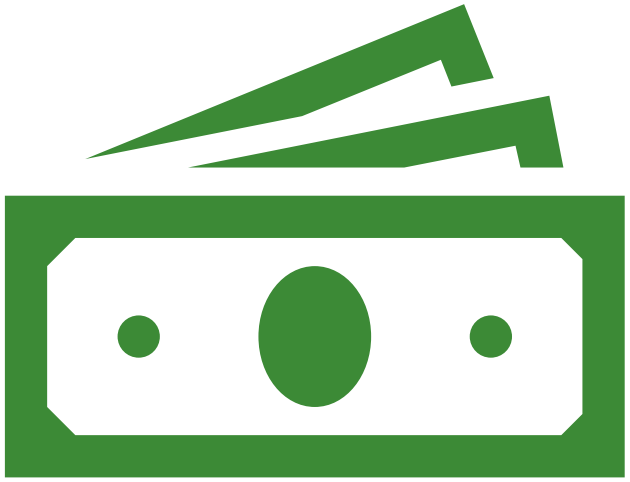
Donning and Doffing PPE Video

- CDC video: gowns, masks, and other PPE look different from what the nursing home was using
- Created their own video:
  - In their own surroundings
  - Using their own PPE
  - Demonstrated by their own staff members



IP Compliance Engagement Incentive

- Fun way to make sure staff are compliant with IP strategies
- Created *IP cash*
- Get a dollar/lose a dollar



Doff-icer Program

- IP is everyone's responsibility, not just IP staff
- Designate a "doff-icer"
- "All hands on deck"

Poll #1: What's Working (Choose Your Top 3–5)

What is working for your facility to help you manage COVID-19?

a. Full-time infection preventionist
b. Engaged medical director
c. Virtual training opportunities *(e.g., CDC infection Prevention Training)*
d. CDPH weekly calls with live Q & A
e. QIN-QIO (HSAG) support
f. Local and state health department support
g. Trade association support
h. PPE availability
i. Visitation policy
j. Testing turn-around time
k. Data analysis *(e.g., NHSN data reporting and analysis)*
l. Other *(explain in Chat Box)*

Poll #2: Challenges (Choose Your Top 3–5)

What are your biggest challenges in managing COVID-19?

a. Testing capability and capacity
b. Testing turn-around time
c. Nursing shortage
d. Staff turn over
e. Availability of adequate PPE
f. Complacency in use of PPE
g. Availability of drugs/equipment/supplies
h. Adequate COVID-19 training
i. Fatigue
j. Variation in health agency requirement or guidance
k. Other *(explain in Chat Box)*

Updates

Questions?

Quality Improvement Organizations
Sharing Knowledge. Improving Health Care.
CENTERS FOR MEDICARE & MEDICAID SERVICES

HSAG HEALTH SERVICES ADVISORY GROUP

This material was prepared by Health Services Advisory Group, the Medicare Quality Innovation Network-Quality Improvement Organization for Arizona and California, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy.
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