

Top Tips for Engaging Patients and Hosting a Successful Vocational Rehabilitation (VR) and Employment Network (EN) Lobby Day

Communicate the Event in Advance

- Hand out flyers or invitations chairside and in the lobby.
- Hang posters in the lobby and the clinic announcing the event, including in your home dialysis facilities.
- Have staff talk about the event to patient, caregivers, and family members.
- Ensure educational materials are oriented to patients and their families.
 - Use easy-to-read, concise language.

Invite Guests (Social Worker Lead)

- Invite a local VR and/or EN service provider to participate in the event.
 - Ask them to bring educational materials as handouts and to generate new interest.
- Invite patients (in-center and home), caregivers, and/or family members who have experienced the VR and/or EN process to participate.
- Invite patients who are currently receiving VR and/or EN services to be resources on navigating through this process and share their journey.

Follow up with Interested Patients

- Follow up with interested patients individually.
 - This should be done by the social worker.
- Document that patient was referred in CROWNWeb.
- Discuss patient interest with the Interdisciplinary Team (IDT) and medical director at Quality Assessment Performance Improvement (QAPI) meetings.
- Support patients with initial contact to VR programs and throughout the process until they begin receiving VR and/or EN services.

