## Dialysis SAFE ZONE

## Ground Rules for Taking a Team Approach to a Safe Culture

## In the Safe Zone:

- → All staff should feel safe enough to freely and respectfully remind one another to follow infection control policies and procedures.
  - ! Titles, credentials, and level of education are irrelevant in the Safe Zone.
- → All patients should feel safe enough to ask questions about the treatment they receive.
  - Every patient has the right to expect honest answers without fear of retaliation.
- → There must always be **safety without judgement**.

