The Centers for Medicare & Medicaid Services (CMS) has awarded HSAG a Hospital Quality Improvement Contract (HQIC) to provide customized, data-driven quality improvement assistance to meet the specific needs of small, rural, and critical access hospitals; those serving vulnerable populations; and hospitals facing quality improvement challenges.

Focus on Improving CMS Quality Goals

- **Decrease Opioid Misuse**
  - Implement Opioid Stewardship
  - Decrease Opioid-Related Adverse Events

- **Increase Patient Safety**
  - Reduce All-Cause Harm or Maintain Zero Harms
  - Implement Evidence-Based Practices to Create a Culture of Safety

- **Increase Quality of Care Transitions**
  - Improve Chronic Condition Management Across the Continuum of Care
  - Focus on High-Utilizer Readmissions

Other Areas of Focus

- **Improve Patient and Family Engagement**
  - Create Patient-Centric Care
  - Engage Patients and Families as Part of the Care Team

- **Improve Health Equity**
  - Implement a Health Equity Road Map

- **Create a Culture of Safety**
  - On-Demand Quality Improvement Bootcamp
  - Infection Prevention Training and Support
  - Safety Across the Board
  - 4M Framework
  - Human-Centered Design

- **Enhance Emergency Response and Planning**
  - Pandemic Preparedness

**Benefits of Participation**

- Leverage HSAG’s robust data portal with advanced analytics and comparison data.
- Participate in one-on-one coaching with an HSAG quality advisor, certified infection preventionist, or other quality professional and receive evidence-based interventions and strategies.
- Engage in topic-specific peer group calls in an all-teach, all-learn environment.
- Join in multi-state and regional learning events, educational opportunities, and peer sharing of best-practice strategies.

**Contact Us**

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