

Partner With Us to Improve Quality!

Why Your Hospital?

CMS has identified your hospital for enhanced support through the QIO Program. HSAG provides customized, data-driven quality improvement assistance at no cost to hospitals.

HSAG is the West CMS QIN-QIO Region 7.

CMS Priority Focus Areas



Care Coordination

- Hospital 30-day readmissions, all-cause unplanned




Patient Safety

- Healthcare-acquired infections
- Hospital harm pressure injury (HH-PI eCQM)
- Safe use of opioids (CMS 560 eCQM)
- Median time from ED arrival to ED departure for discharged patients (OP-18)
- Patient Safety Index (PSI-90)



Behavioral Health

- Follow-up after ED visit for alcohol and other drug abuse or dependence
- Perform suicide risk assessment and safety planning in the ED
- Provide “Caring Contacts” in the ED



Prevention and Chronic Disease Management

- HCP vaccination (IMM-3)



Quality Management Infrastructure

- Quality Management Systems
- Emergency Preparedness
- Workforce Planning
- Supply Chain
- Drug Shortage
- Cybersecurity
- Advancing Healthcare Quality Through Technology

What's in it for You?

- **Focus on high-impact CMS metrics**—optimize your resource allocation.
- **Quickly identify and close quality gaps**—gain access to CMS data.
- **Leverage real-time NHSN support**—reduce risk and meet infection reporting requirements.
- **Drive patient-centered outcomes**—align efforts with CMS quality priorities.
- **Improve Hospital Compare scores**—employ targeted, data-driven interventions.
- **Collaborate with top-performing peers**—accelerate adoption of high-impact practices.
- **Strengthen patient safety protocols**—connect with locally and nationally recognized subject matter experts.
- **Complement existing interventions**—focus on your quality program priorities.

Next Steps

Sign HSAG's Provider Service Agreement to participate. For questions, call Christine Bailey, MSN, RN, Senior Executive Director, QIO, at 614.307.2936.

For more information, email us at hospitalquality@hsag.com.

HSAG = Health Services Advisory Group, CMS = Centers for Medicare & Medicaid Services, QIN-QIO = Quality Innovation Network-Quality Improvement Organization, eCQM = electronic Clinical Quality Measures, ED = emergency department, HCP = healthcare personnel, IMM = important message from Medicare, OP = hospital outpatient quality measure, NHSN = National Healthcare Safety Network

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