

## Partner With Us to Improve Quality!

### Why Your Nursing Home?

CMS has identified your nursing home for enhanced support through the QIO Program. HSAG provides customized, data-driven quality improvement assistance at no cost to nursing homes.

HSAG is the West CMS QIN-QIO Region 7.



### Benefits of Participation

Collaborate with us to improve:

- Resident quality of life and care.
- Resident, family, and staff satisfaction.
- Staff retention and workforce stability.
- QAPI program effectiveness.
- State and federal survey outcomes.
- Five-star ratings.



### What's in it for You?

- Customized support by HSAG subject matter experts.

*Our team of experienced staff includes NHAs, DONs, IPs, RDs, behavioral health specialists, and quality improvement specialists.*

- Assistance in conducting assessments and root cause analyses to identify gaps and opportunities for improvement.
- Support in co-designing an action plan that strengthens your QAPI program and drives improvement.
- Opportunities to connect with other providers in a robust learning community.
- Access to on-demand tools, resources, best practices, and guidance to help achieve and sustain resident outcomes.

### Next Steps

Sign HSAG's Provider Service Agreement to participate. For questions, call Jennifer Wieckowski, MSG, Senior Executive Director, QIO, at 818.427.4378.

For more information, email us at [nursinghomes@hsag.com](mailto:nursinghomes@hsag.com).

CMS = Centers for Medicare & Medicaid Services, HSAG = Health Services Advisory Group, QIN-QIO = Quality Innovation Network-Quality Improvement Organization, NH = Nursing Home, QAPI = Quality Assurance & Performance Improvement, NHA = Nursing Home Administrator, DON = Director of Nursing, IP = Infection Preventionist, RD = Registered Dietitian

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